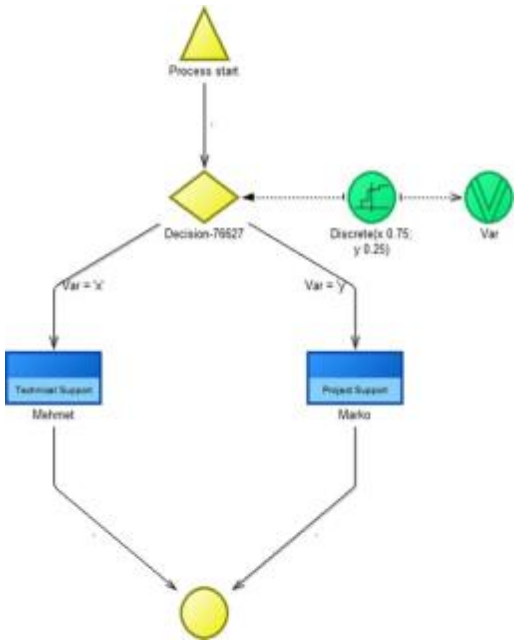
Simulation with ADOxx

Simulation Introduction

- **Real-World Process → Simulation**

Simulation is the reproduction of a real-process (e.g. business- process) over time. For simulating you have to create a model which represents your process and its characteristics. The model describes the system itself, where the simulation describes the operation of the system over time.



Simulation with ADOxx

The aim is to

- model
- study, and
- analysis

the behavior of a complex and dynamic system.

Algorithms

ADOxx provides the following predefined simulation algorithms:

1) Path Analysis:

2) Capacity Analysis:

3) Workload Analysis:
   - stationary
   - non-stationary

Algorithms

- Path Analysis (straight forward)
  - Simulation without working environment conditions
    - Expected values of cost and time
    - Critical Paths
- Capacity Analysis
  - Simulation with the assignment of activities to 'processors'
    - Evaluation of human requirement
    - Activity and process costs under personal cost condition
- Workload Analysis
  - Simulation on a time axis by daily calendar and time
    - Activity and process costs under personnel cost condition
    - Capacity plan with process and personnel calendar

Inputs and Outputs

- Path Analysis
  - Input: Process time and waiting time Weighted
  - Output: path results, mean values
- Capacity Analysis
  - Input: Quantity (global/time cycle), processor assignment Global
  - Output: capacity calculation, process costs
- Workload Analysis
  - Input: Amounts per day, attendance time
  - Output: dynamically evaluated capacity curve

General Modeling Conditions

- ∀ models: ∃! Startpoint S
- ∀ models: ∃ Endpoints E_i
- ∀ paths P from S to E_i: P is connected
- Matching Condition:

  Let D be a decision node. ∀ edges ei where D is ancestor
  $\sum P(e_i)$ = 1

Matching Condition & Variable Assignment

The above defined matching condition can be executed by the so called variable assignment. For this purpose, you can choose one of four different random variable distributions.

- Discrete
  - Variable name
  - Probability
- Normal
  - Expectation
  - Standard deviation
- Exponential
  - Expectation
- Uniform
  - Lower bound
  - Upper bound

Discrete(x 0.5; y 0.5)

Normal(50; 5)

Exponential(0,01)

Uniform(1; 5)

Excursion: Probability

Definition

A **Probability space** is a triple (Ω, F , P), where

1) Ω is the set of all possible outcomes or sample space.
2) F is a subset of Ω which satisfies the following three properties.
   - ∅ ∈ F
   - $A \in F \rightarrow A^c \in F$
   - $A_1, A_2, A_3, \ldots \in F \rightarrow \bigcup_{i=1}^{\infty} A_i \, U^{\infty} \in F$

3) P is the probability for each event A, where P fulfills the following three axioms
   - $\forall A : P(A) \geq 0$
   - $P(\Omega) = 1$
   - If $A_1, A_2, \ldots$ is a sequence of pairwise disjoint events, then

$$P\left(\bigcup_{i=1}^{\infty} Ai\right) = \sum_{i=1}^{\infty} P(A_i)$$

Excursion: Probability

Definition

Let (Ω, F, P) be a probability space and $X : \Omega \longrightarrow \Omega'$ feasible. We call X as a Ω' valued **random variable**.

Definition

Let $\Omega' = R$. The map $F : R \longrightarrow [0, 1]$ which is defined by $F(t) = P(X \leq t)$ is called **distribution function** of the random variable X .

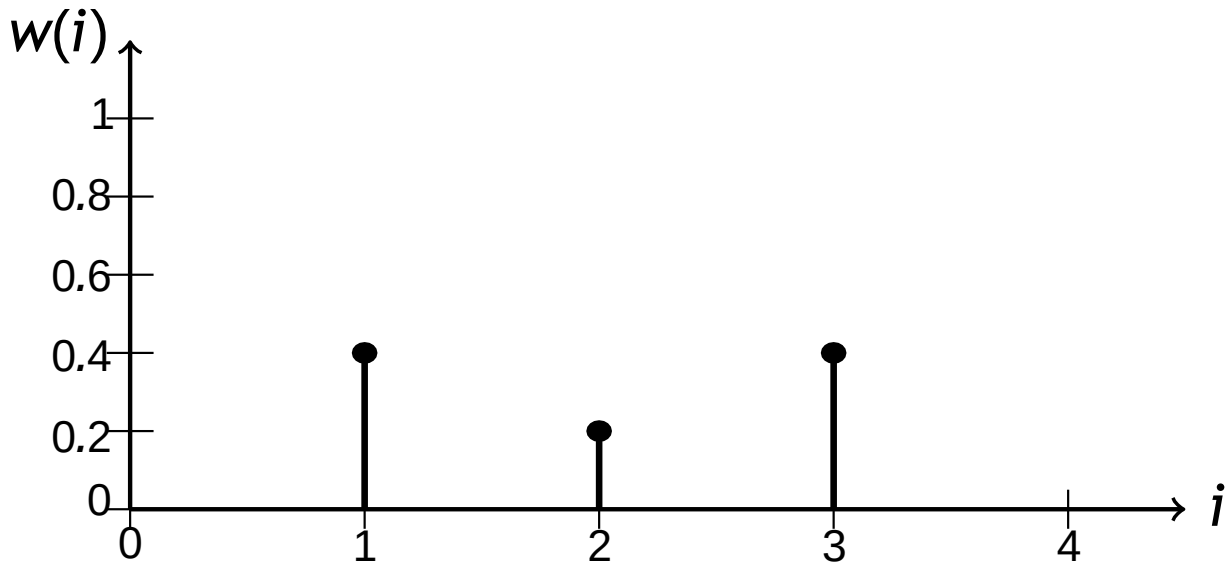
Definition

A random variable X is called **continuous**, if there exists an integrable function $f : R \longrightarrow R^+$, so that $P(X \leq t) = \int_{\infty}^{t} f(x)d(x) \quad \forall t \in R$. We say f is the **probability density function** of X.

Discrete Distribution

Definition

A random variable *X* is called discrete, if the number of its values are finite or countably many. For i ∈ R we define w(i) = P(X = i), where R is the domain of *X* .

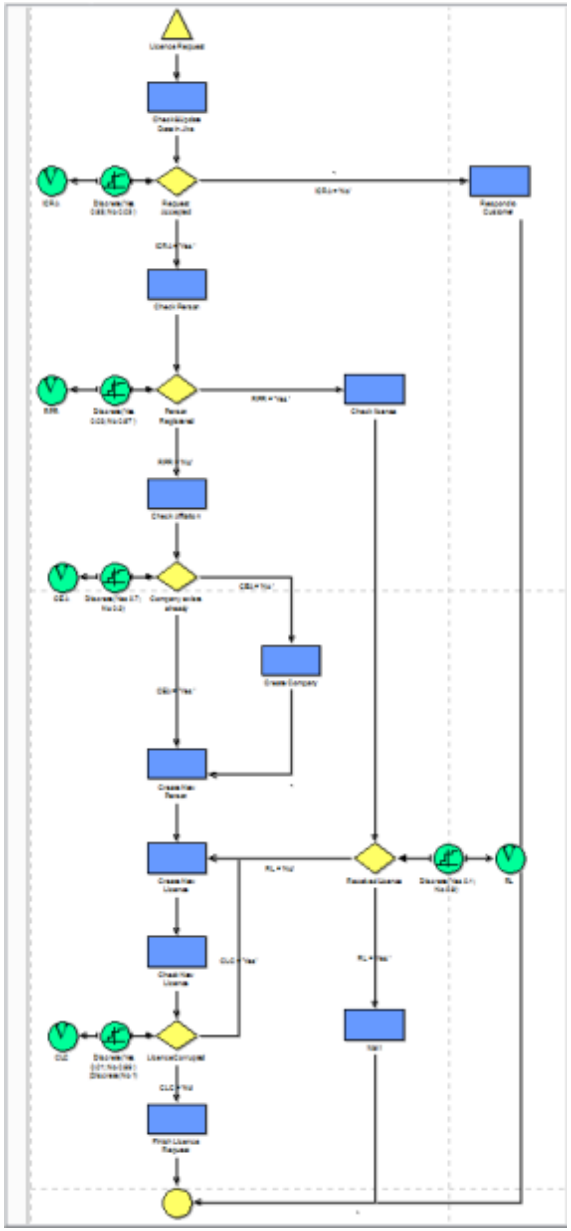


Application: Installation Code Generation Process

The Installation Code Process of ADOxx is a well-defined procedure which can be modeled like on the right hand-side.

The first decision is, if the request is accepted or not. This decision is assigned to a random variable, which is discretely distributed with

$$P(X = \text{Yes}) = 0.9 \quad P(X = \text{No}) = 0.1.$$



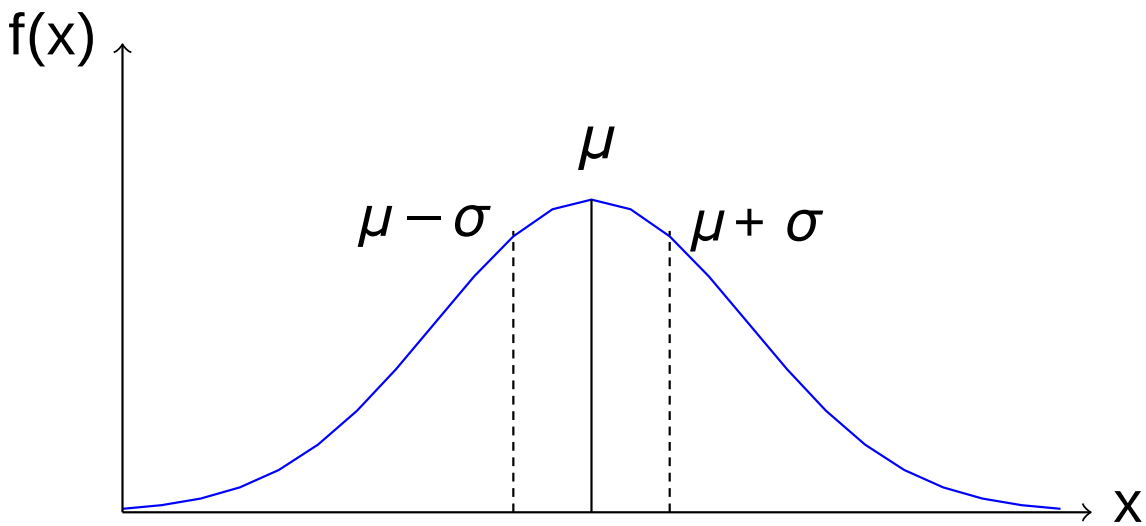
Normal Distribution

Definition

Let $\mu \in R$ and $\sigma > 0$. A random variable X with the domain R and the Probability density

$$f(x) = \frac{1}{\sqrt{2\pi\sigma}} e^{-\frac{(x-\mu)^2}{2\sigma^2}}$$

is called normal distributed or $N(\mu, \sigma)$−distributed.

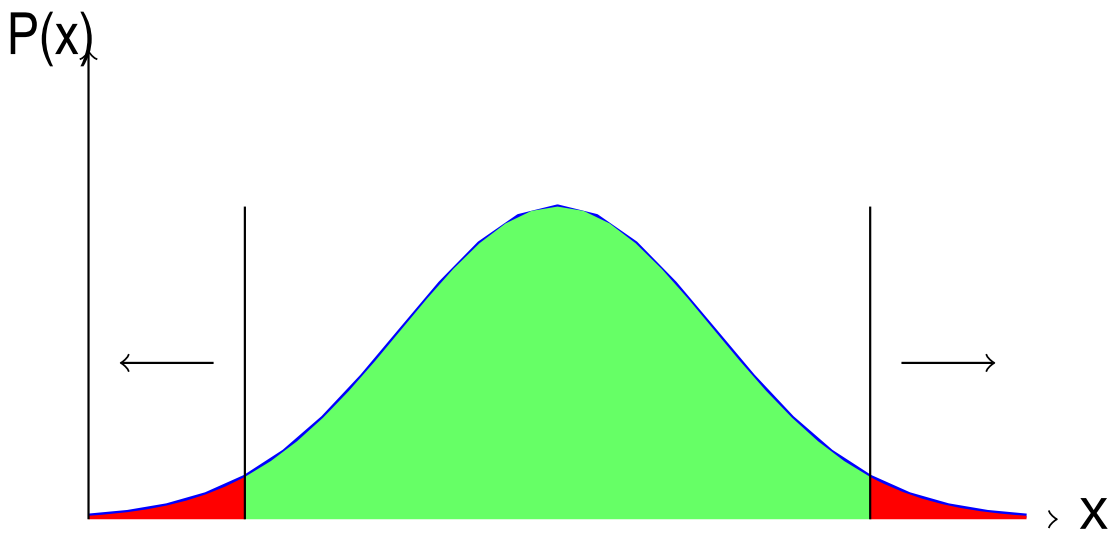


Application: Outlier Tests

The so called maximum normed residual test is a statistical test used to detect outliers in a univariate data set assumed to come from a normally distributed population.
There are three kinds of outlier tests:

(i) One sided outlier
- High outlier
- Low outlier

(ii) Two sided outlier: high and low



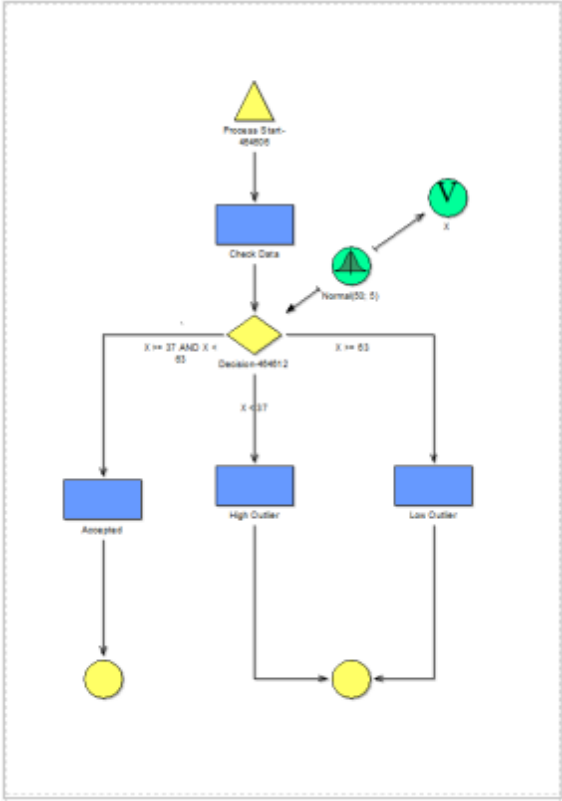
Application: Two Sided Outlier Model

In a physical experiment the outcomes are normally distributed with mean value μ and the standard deviation σ.

The values $X < \mu - \delta$ and $X > \mu + \epsilon$ are outliers.

Condition:

If the probability $P(\mu - \delta \leq X \leq \mu + \epsilon) < 45\%$ then the experiment and so the thesis has failed.



Exponential Distribution

Definition

Let $\lambda > 0$ and R^+ be the support of a continuous random variable X. We call X exponential distributed or if its probability density function is

$$f(x) = \begin{cases} \lambda e^{-\lambda x} & x \in R^+ \\ 0 & \text{else.} \end{cases}$$

Therefore the distribution function is

$$F(x) = \begin{cases} 1-e^{-\lambda x} & x \in R^+ \\ 0 & \text{else.} \end{cases}$$

Exponential Distribution

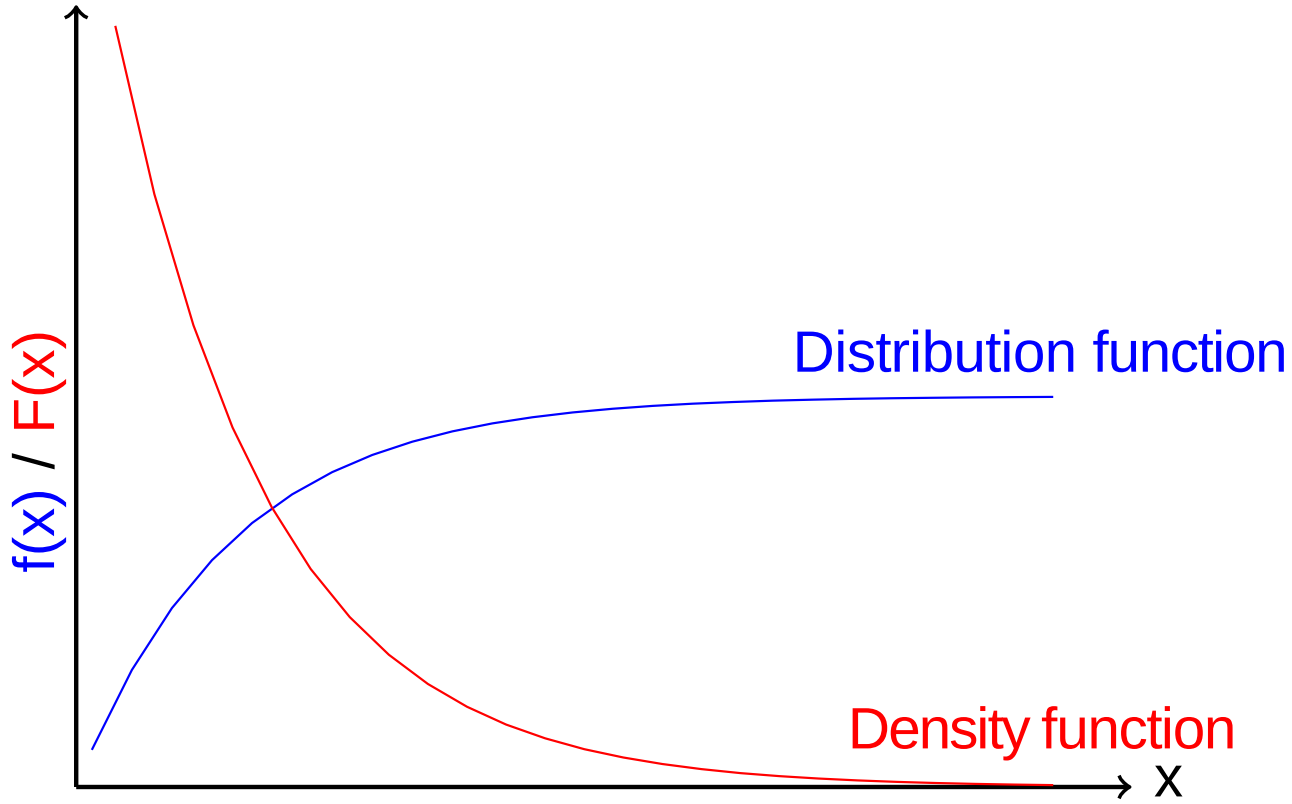


Figure : Exponential Distribution

Application: Call Center Simulation

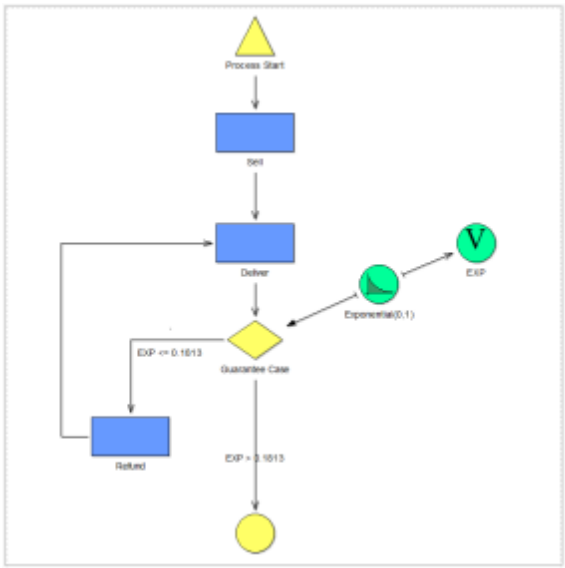
A very common example for the exponential distribution is the call center simulation. In call center models we can define the income process with the exponential-function. The time between two calls in the call center is exponential distributed.

For example let $\lambda = 0,4$ ($\rightarrow \mu = 2,5$). The probability that between two Calls elapse 2 min is therefore

$$P(X \leq 2) = 1 - e^{-0,4*2} = 0,5507$$

Application: Lifecycle

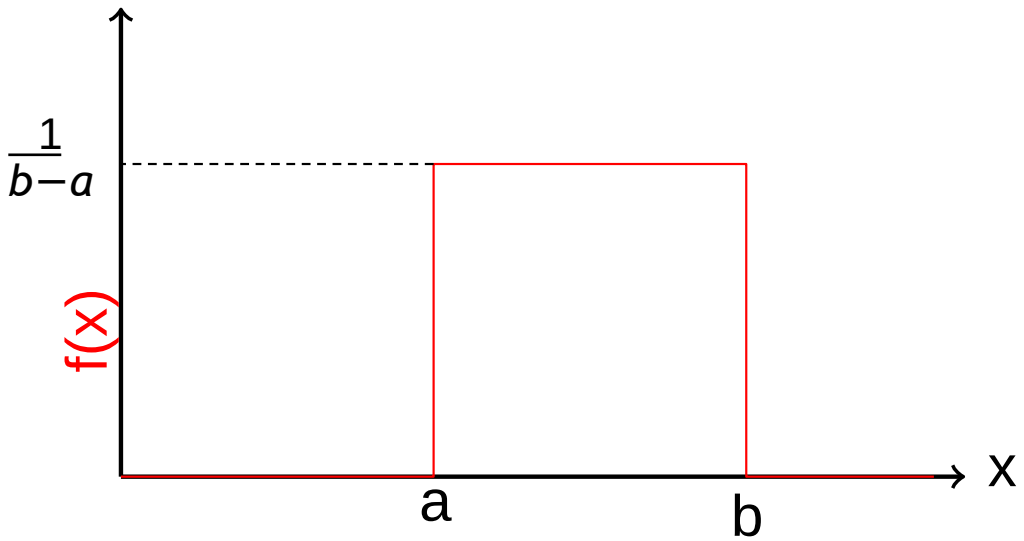
The probability of failure of an electronic component is exponential distributed where its expected durability is about 10 years. If the component does not work within 2 years any more the producer has to refund it because of the guarantee conditions.



Uniform Distribution

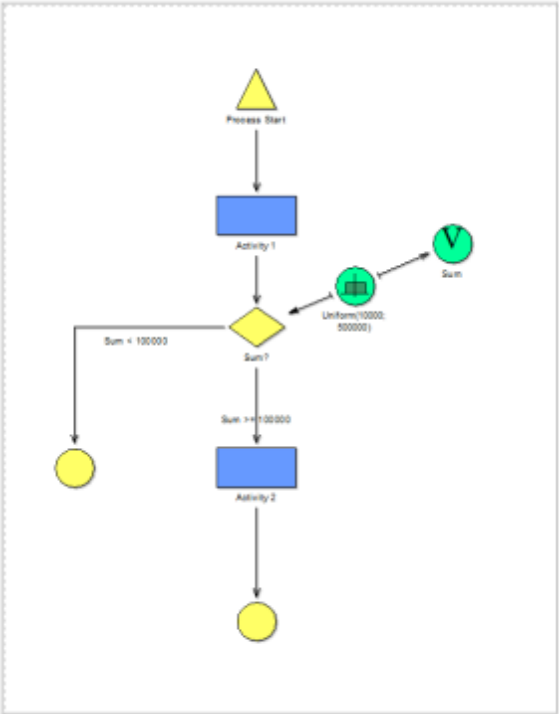
The **uniform distribution** is a distribution, that has constant probability. The density function is defined by

$$P(x) = \begin{cases} \frac{1}{b-a} & x \in [a, b] \\ 0 & \text{else.} \end{cases}$$



Uniform Distribution: Application

Suppose that an insurance company sells a product that from an amount insured of EUR 100.000.− they have to support an additional activity. The product has an insurance volume between EUR 10.000.− and 500.000 amount insured. The sum of all the insurance contracts are distributed uniformly in this interval.



Path Analysis

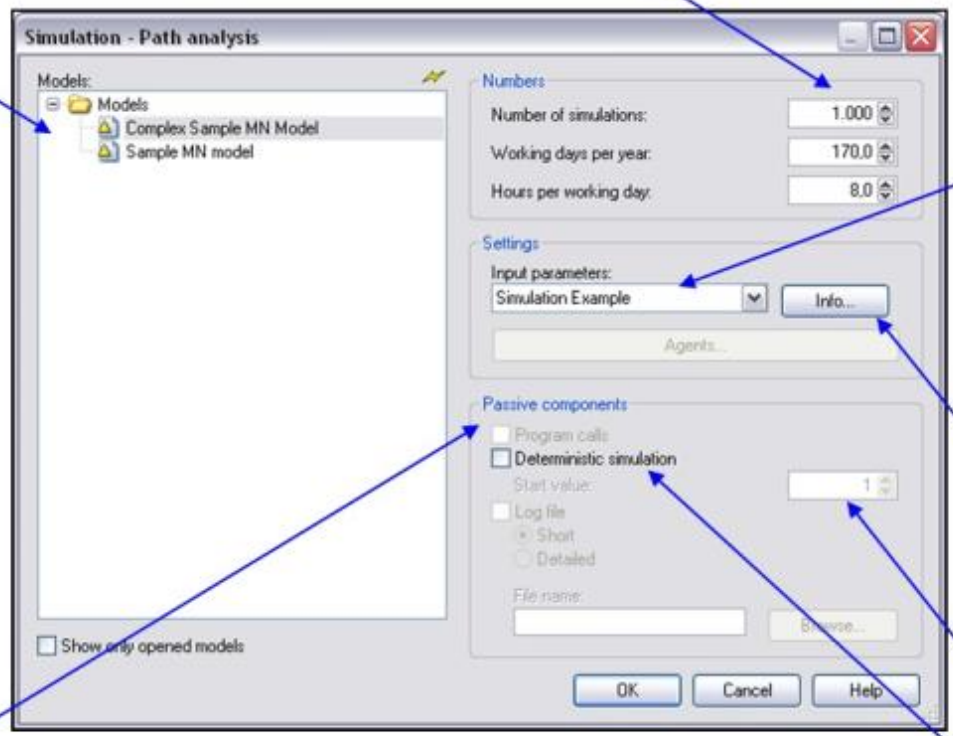
Path Analysis

Select/enter the values you need for the path analysis simulation.

Indicate how many processes are to be "run through". The number of simulations selected affects the accuracy - the higher the number, the more exact the simulation results will be.

Select the input parameter combination you want to work with. The input parameters are defined in the „Simmapping“ library attribute of the dynamic library in your metamodel, using the „SIMOPTION“ keyword. (see above slides of Simmapping)

Select the model you want to simulate

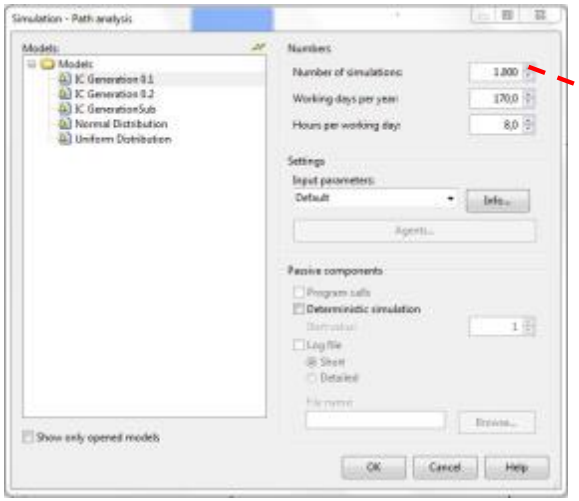


Display information about the selected input parameter combination (SIMOPTION).

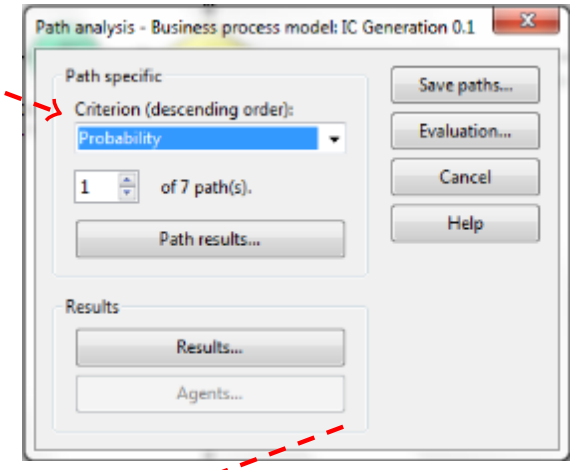
"Program calls" (default setting: deactivated)
If this option is activated, program calls specific to the activity will be carried out during the simulation of each activity. The selected input parameter combination will determine which program calls will be concerned by this .

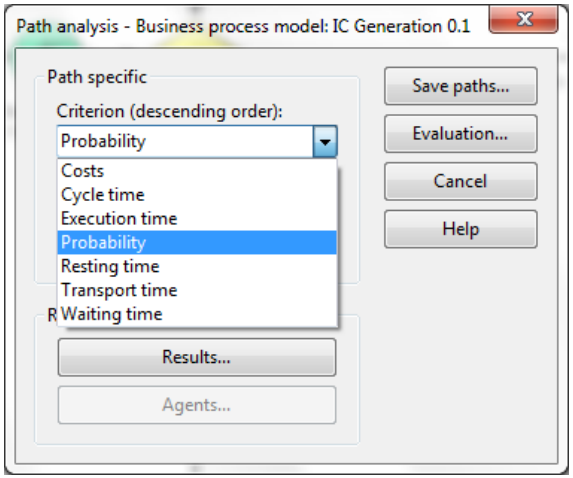
"Deterministic simulation„ (default setting: disabled)
When enabling this option the simulation is initialised with the same start value. This ensures that with the same start value independent simulation runs will determine the same simulation results.

Path Analysis



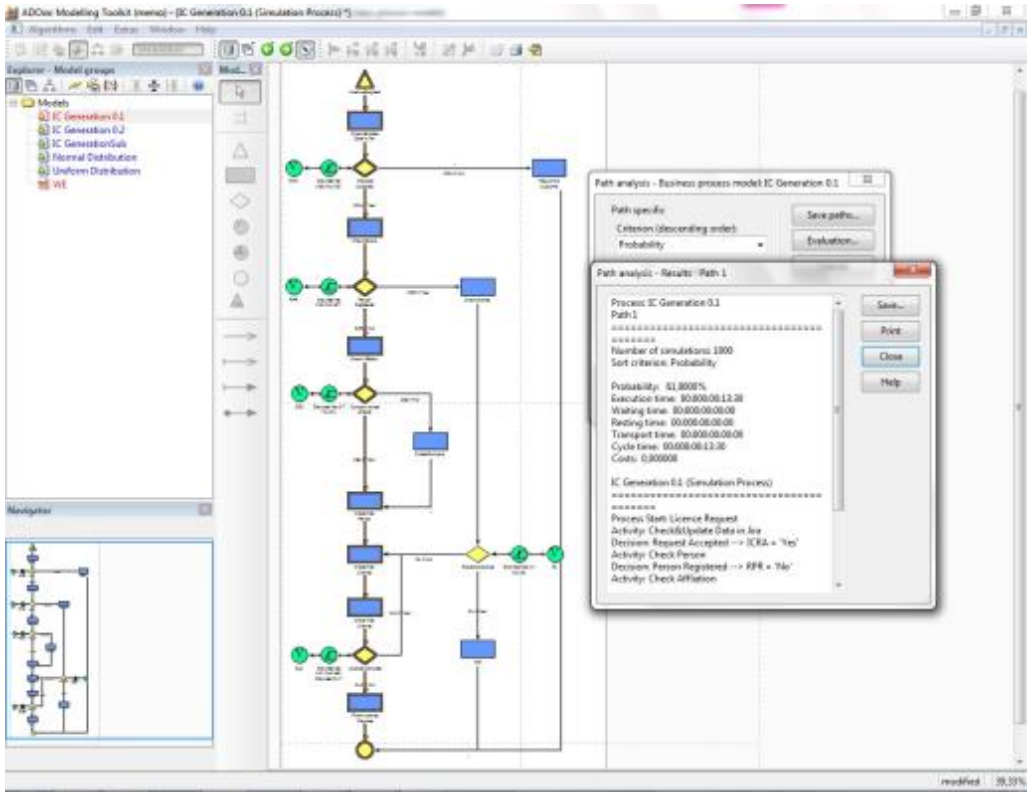
1. Select number of Simulations





2. Order outputs by criteria you want

Results

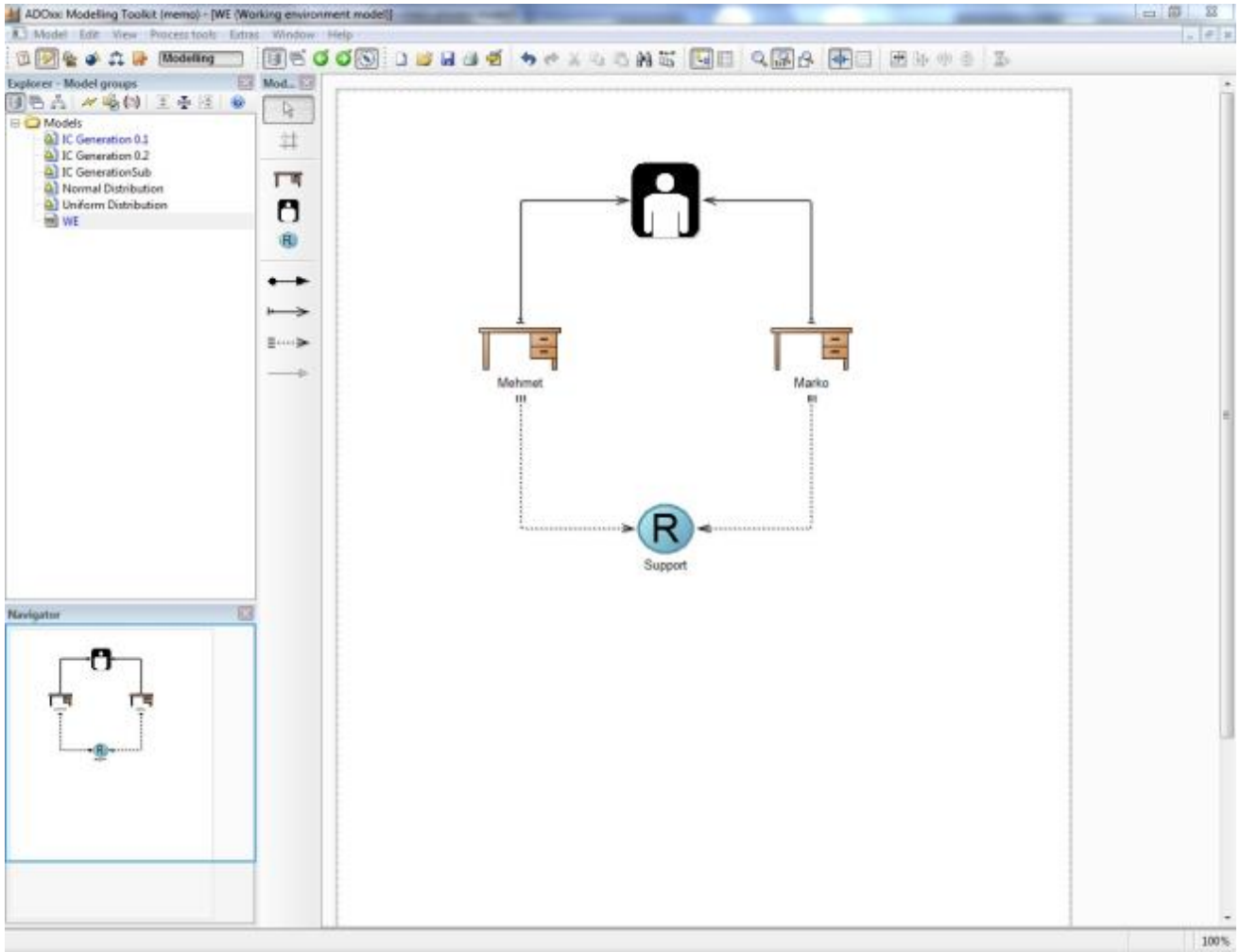


- Select any path you want and click ”OK” to display information of it. The selected path will be marked on your model.
- The simulation results can be
  - saved and
  - printed.

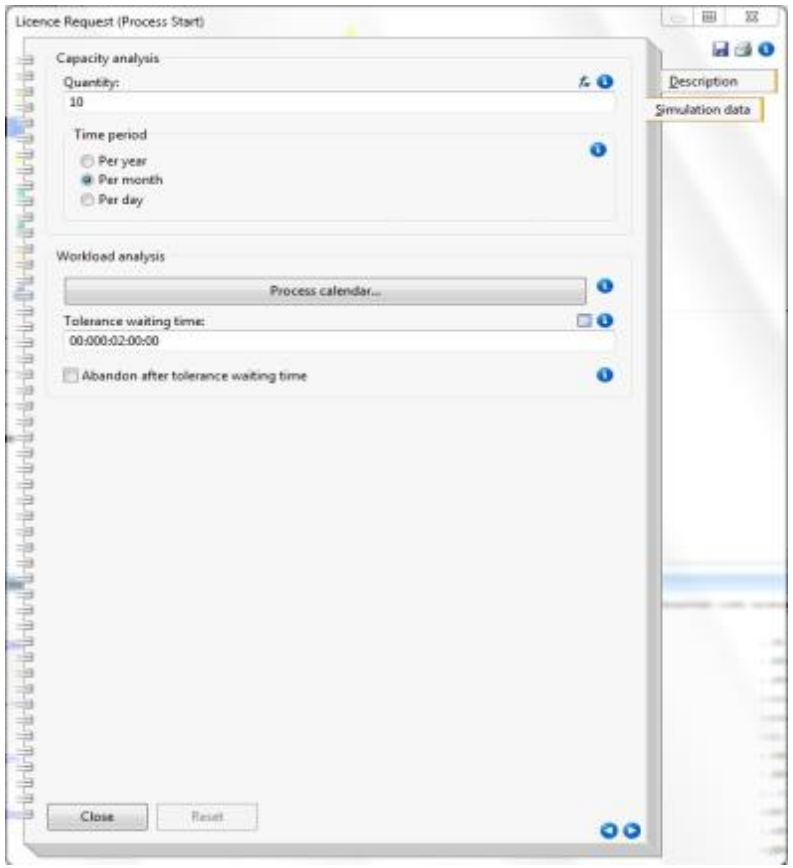
Capacity Analysis

Working Environment

- Create a working environment model

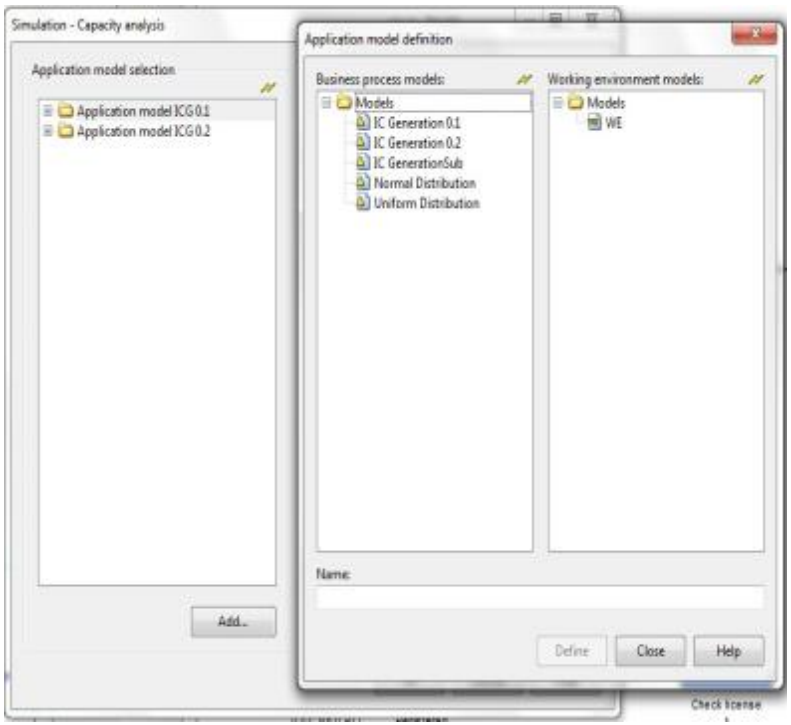


Capacity Analysis



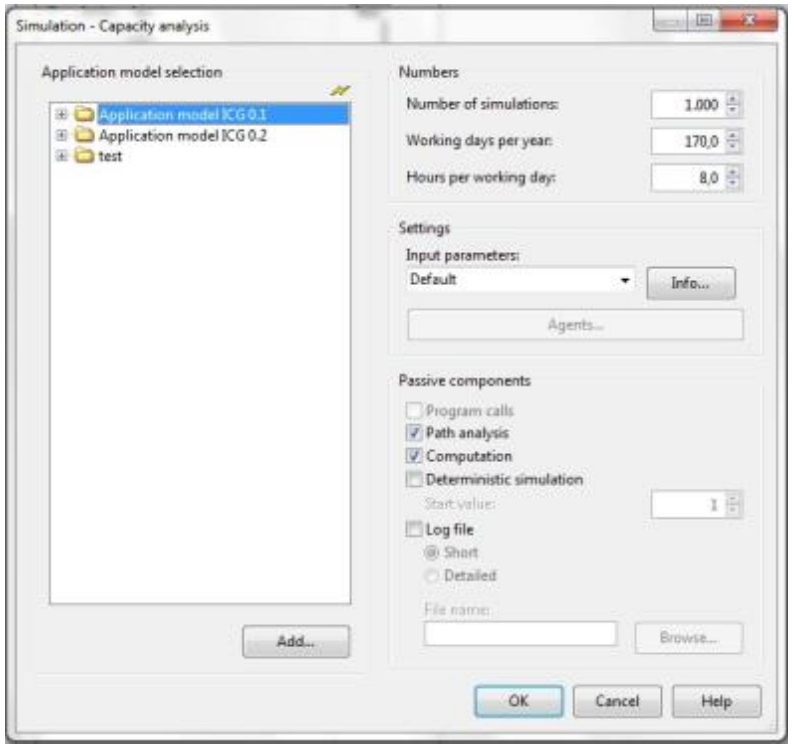
- Open Notebook of the bp start-object
- Go to chapter 'Simulation Data'
- Insert the simulation amount per
  - year,
  - month, or
  - day.

Capacity Analysis



- Go to Capacity Analysis
- Create a new application library consisting of:
  - at least one business process model and
  - exactly one working environment model.

Capacity Analysis

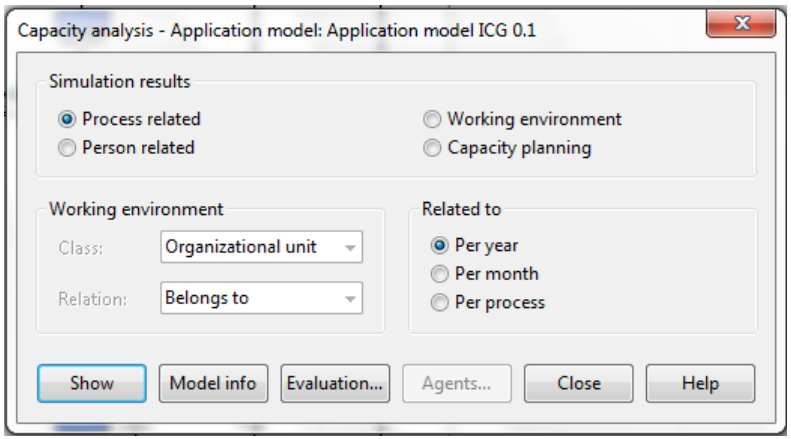


Select:

- Application Model
- Numbers
  - Number of Simulations
  - Working days per year
  - Hours per working day
- Settings
- Passive components
  - Path analysis
  - Computation
  - Deterministic simulation
  - Log file

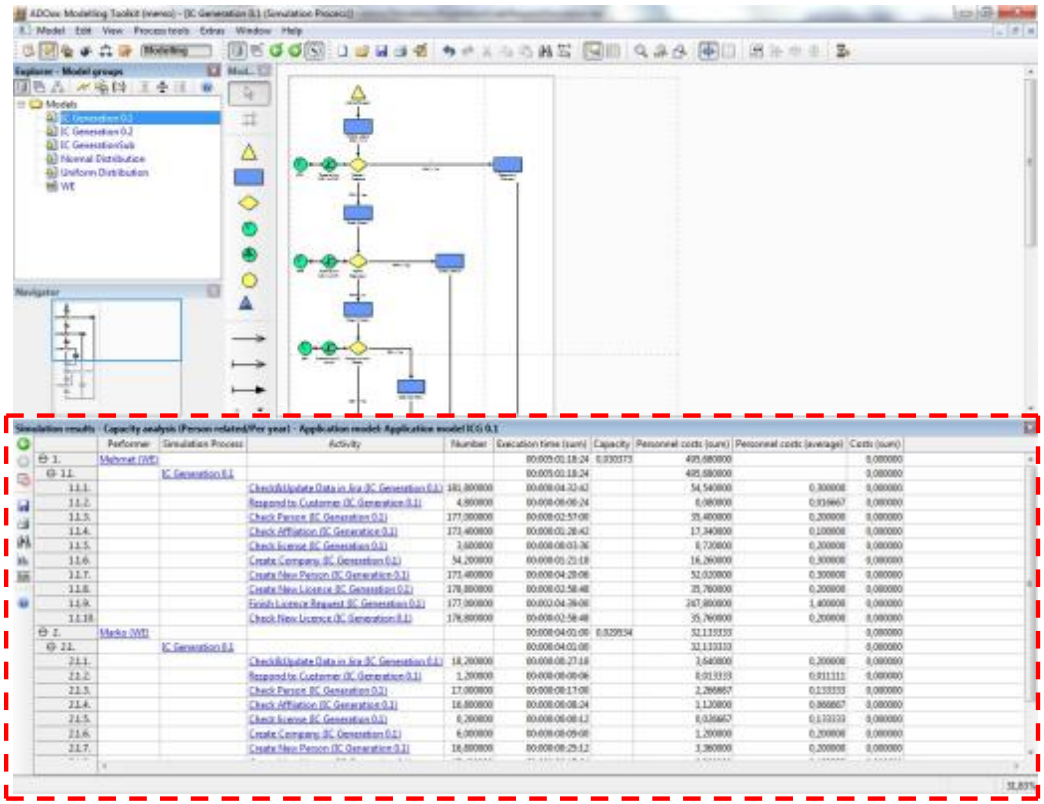
Results

- Select criteria after that the results should be ordered.



- Simulation Results
  - Process related
  - Person related
  - Working environment*
  - Capacity planning
- *Working Environment
  - Class
  - Relation
- Related to
  - Per year
  - Per month
  - Per process

Results



The simulation results can

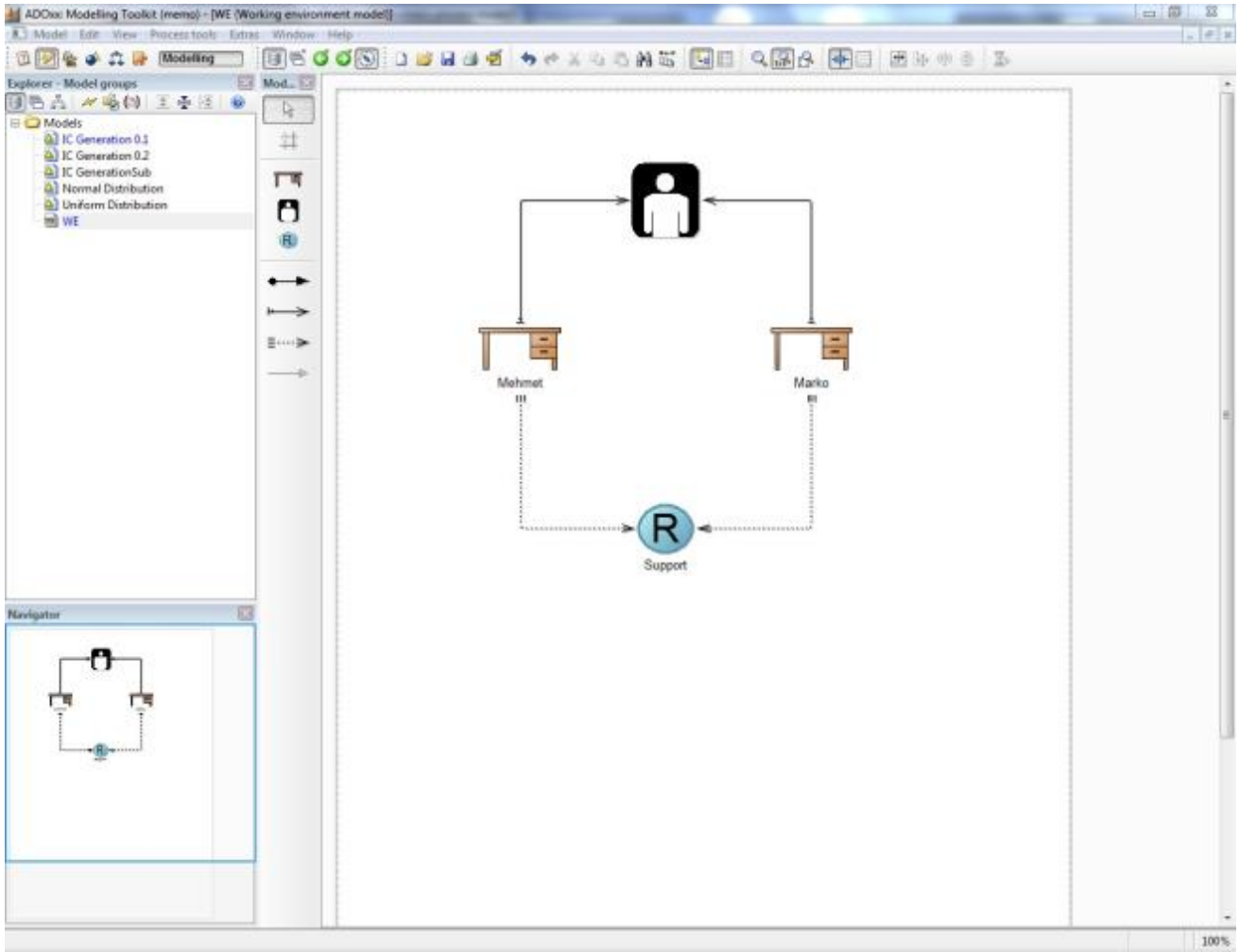
- saved,
- printed,
- displayed as diagrams, and
- compared.

Workload Analysis

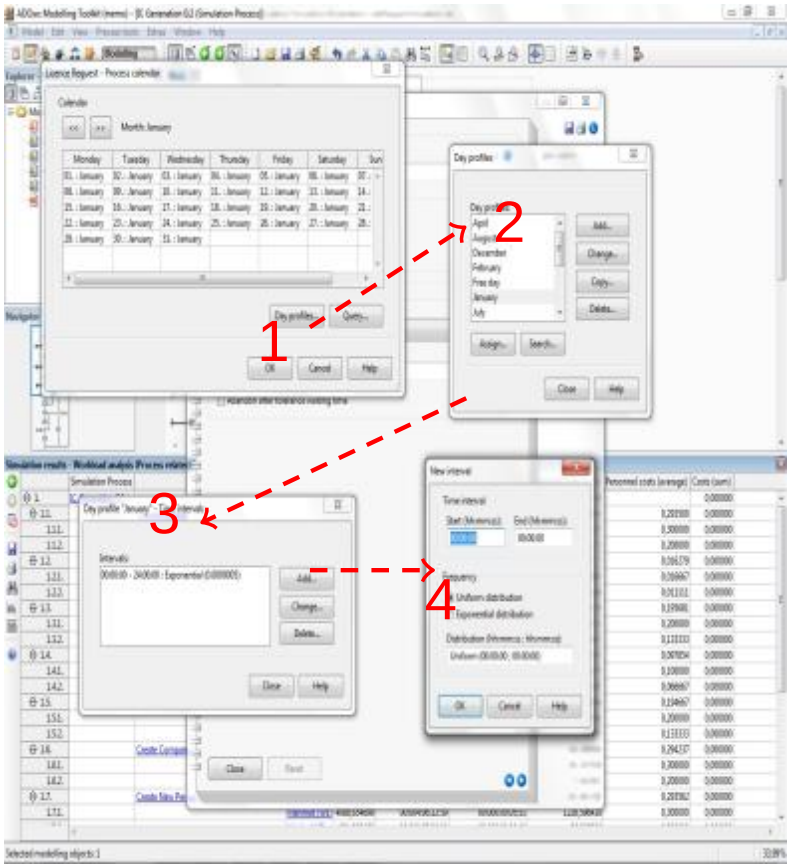
(Steady State)

Working Environment

- Create a working environment model



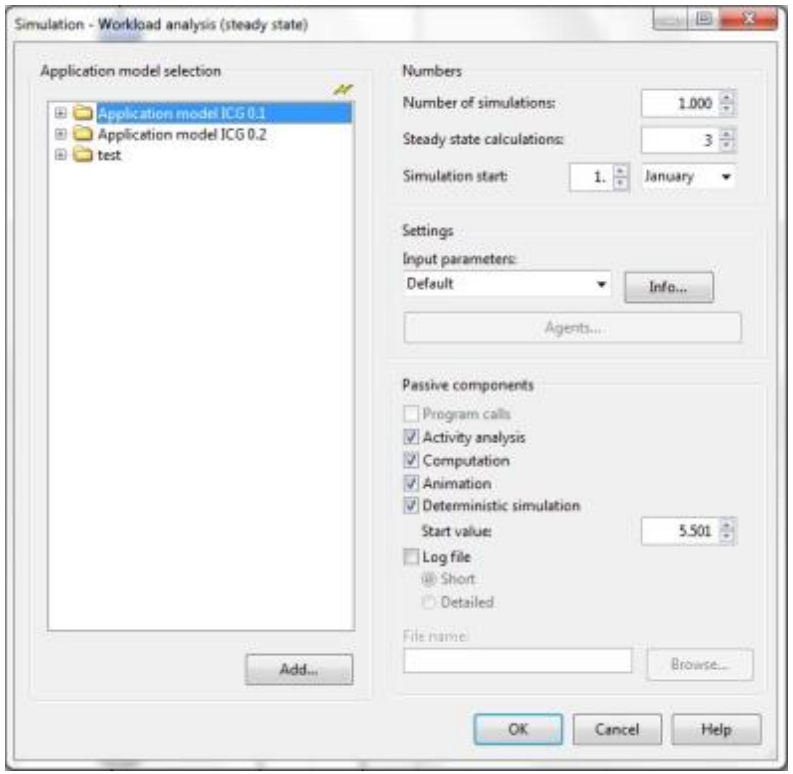
Workload Analysis: Process Calendar



Define process calendar of the bp-start instance:

1) Go to 'Day profiles'
2) Add Day profiles
3) Add assign time interval to the day profile
4) Define time interval
   - ➢ Uniform distributed
     (Process is triggered e.g. every 5 minutes)
   - ➢ Exponential distributed
     (The probability between two process starts is exponential distributed)

Workload Analysis

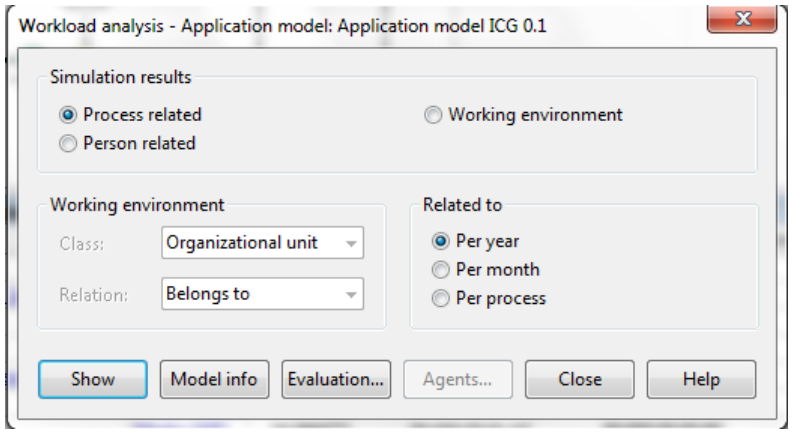


Select:

- Application Model
- Numbers
  - Number of Simulations
  - Steady state calculation
  - Simulation start
- Settings
- Passive components
  - Activity analysis
  - Computation
  - Animation
  - Deterministic simulation
  - Log file

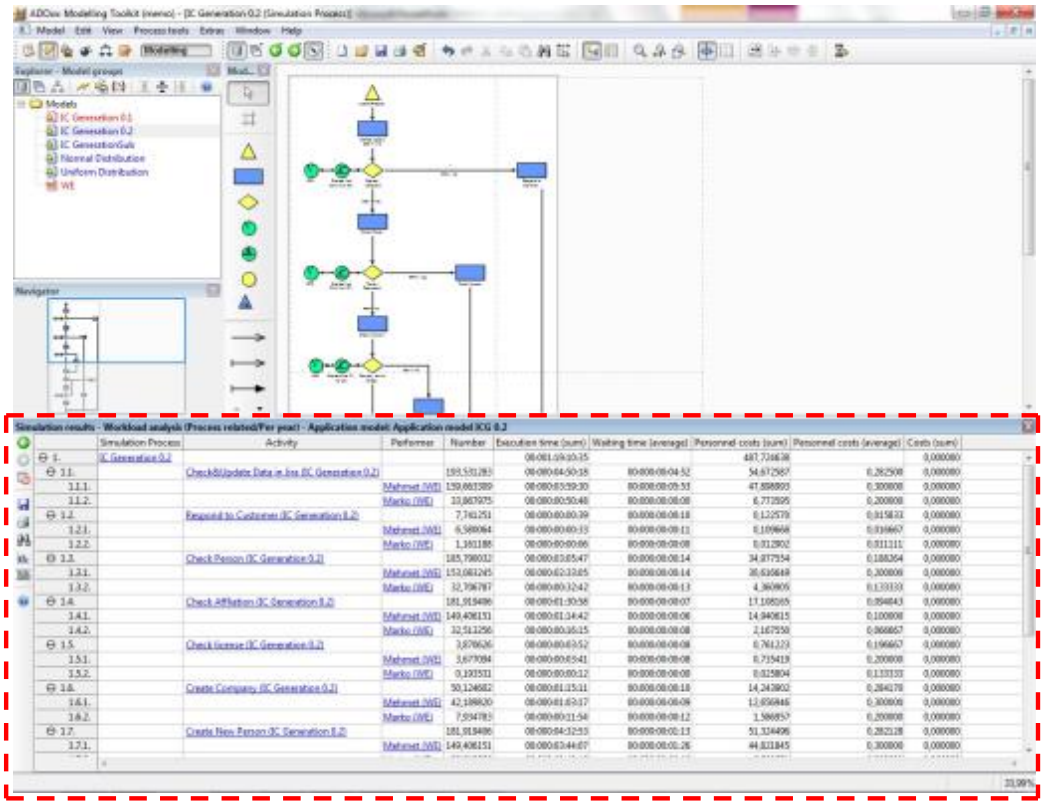
Results

- Select criteria after that the results should be ordered.



- Simulation Results
  - Process related
  - Person related
  - Working environment*
- *Working Environment
  - Class
  - Relation
- Related to
  - Per year
  - Per month
  - Per process

Results



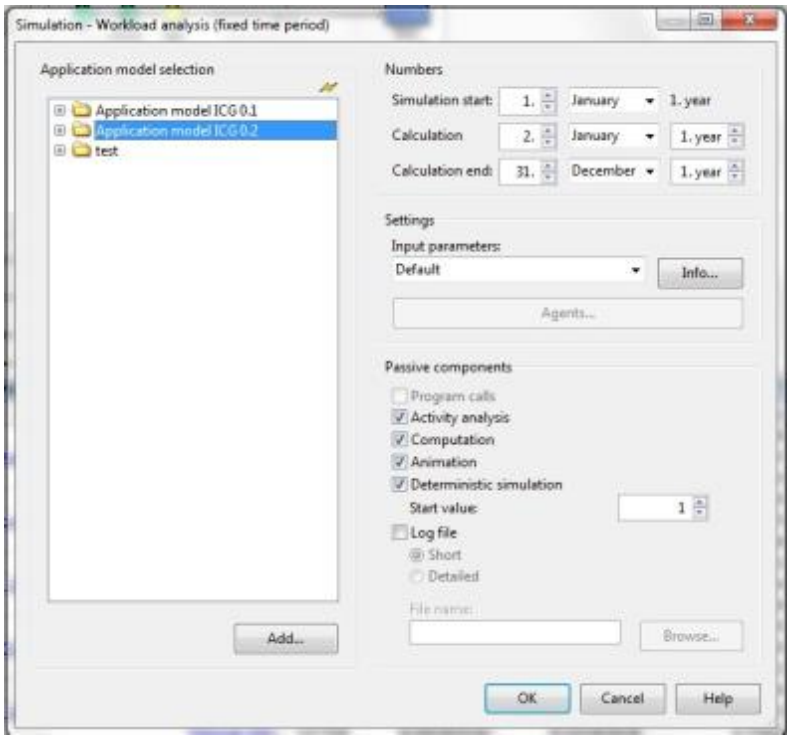
The simulation results can be

- saved,
- printed,
- displayed as diagrams, and
- compared.

Workload Analysis

(Fixed Time Period)

Workload Analysis

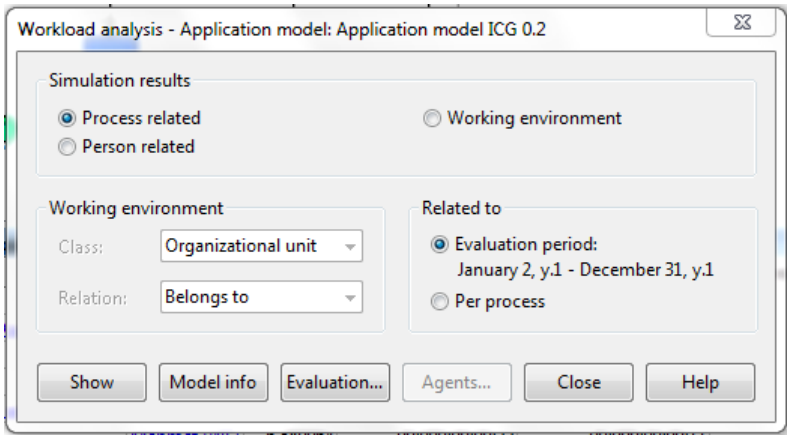


Select:

- Application Model
- Numbers
  - Simulation start
  - Calculation
  - Calculation end
- Settings
- Passive components
  - Activity analysis
  - Computation
  - Animation
  - Deterministic simulation
  - Log file

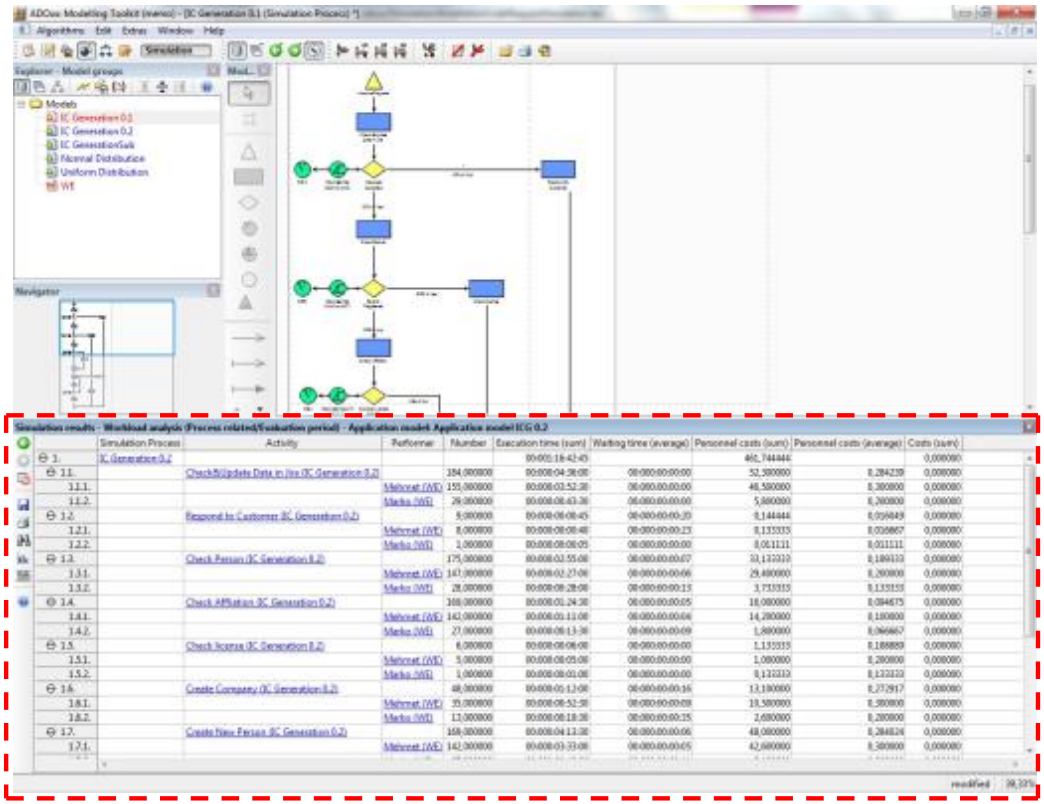
Results

- Select criteria after that the results should be ordered.



- Simulation Results
  - Process related
  - Person related
  - Working environment*
- *Working Environment
  - Class
  - Relation
- Related to
  - Evaluation period
  - Per process

Results



The simulation results can be

- saved,
- printed,
- displayed as diagrams, and
- compared.

How to Realize Simulation in ADOxx

The standard parameters for the simulation algorithms need to be configured according to the classes defined in the dynamic and the static library to be simulated.

1) Path Analysis:
simulates a dynamic model alone.

2) Capacity Analysis:
Simulates a dynamic model & the corresponding static model(s)

3) Workload Analysis:
Simulates a dynamic model & the corresponding static model(s)

How to Realize Simulation in ADOxx

Modeling Language Definition

In order to perform simulation at first we need a **dynamic** model with the following classes:

- A class that will represent the initial point of the model, derived from the abstract class __Start__
- A class that will represent the final point of the model, derived from __D_end__
- One or more classes that will represend the active objects of the model, derived from __Activity__
- A class that will represent the points of decision in the model, derived from __Decision__
- A class that will define the variables in the model derived from __D_variable__
- A class that will define the random generator derived from __D_random_generator__
- The “Subsequent“, “Sets variable“, and “Sets“ relation, already defined in the ADOxx metamodel, for connecting the objects or defining random generators.

How to Realize Simulation in ADOxx

For the workload- and the capacity analysis we have also to define a working environment in the **static** library with the following classes:

- “Performer“derived from __S_person__
- “Organizational unit“ derived from __S_group__
- “Role“derived from __S_group__

and relation classes:

- “Belongs to“: <Performer> → <Organizational unit>
- “Is manager“: <Performer> → <Organizational unit>
- “Has role“: <Performer> → <Role>
- “has Cross-reference“: <__S-construct__ > → <__S-construct__>

How to Realize Simulation in ADOxx

Dynamic Library

In the dynamic library we have to change the following library attributes (available in the Simulation tab):

- ”Simtext” contains some user-specific expressions used by ADOxx to label simulation results
- ”Simmapping” contains the definition of the input sets for the Simulation and a group of classes which are then used in simulation-related Actions.
- ”Sim result mapping” defines which simulation results are written back into which attributes of a model when you click on the ”Evaluation” button.

Static Library

In the static library we have to adapt the ”Sim result mapping”-attribute.

How to Realize Simulation in ADOxx

SIMTEXT:

Simtext is used in all four algorithms for labeling of simulation results.

SYNTAX:

Simtext:	**SIMTEXT undefined** [1] | Settings
Settings:	**bp:** ”term for <business process>” **cycletime:** ”term for <cycle time>” **activity:** ”term for <activity>” **number:** ”term for <number (count)>” **actor:** ”term for <person>” **perscost:** ”term for <personnel costs>” **resource:** ”term for <resource>” **rescost:** ”term for <resource costs>”

[1] “undefined“causes the Simtext to be ignored.

How to Realize Simulation in ADOxx

Simmapping:

Simtext allows the definition of input sets for the simulation and for the analytic evaluation. Additionally it specifies a set of classes which is used for simulation related actions.

SYNTAX

SimOption :

SIMOPTION [invalid] name: ”option name”
activity: ”name of activity-class”
[**executiontime:** ”attribute name of execution time”] [
waitingtime: ”attribute name of waiting time”]
[**restingtime:** ”attribute name of resting time”]
[**transporttime:** ”attribute name of transport time”] [
userattribute-1: ”additional attribute name 1”]
...
[PerformerAssignment (for Subprocesses)]
*{*SimActions*}*

How to Realize Simulation in ADOxx

PerformerAssignment (for Subprocesses):

processcall: ”class name of subprocess call”

subperformerattr: ”attribute name of default performer assignment for subprocesses”

SimActions :

ACTION

class: ”class name”

attribute: ”attribute name”

[**event:** **start** | **interrupt** | **continue** | **finish**]

SimClasses:

SIMCLASSES

bp-all | **bp-none**

[**bp-1:** ”bp class name”

...

bp-n: ”bp class name”]

we-all | **we-none**

[**we-1:** ”we class name”

...

we-n: ”we class name”]

How to Realize Simulation in ADOxx

Sim result mapping (dynamic):

The attribute ”Sim result mapping” defines which simulation results are written back into which attributes of a model within the evaluation.

```
PROCESSSTART ”Process Start” fixedinfo:”Info on
        results” fixedcycletime:”Aggregated cycle time”
        fixedpersonalcosts:”Aggregated personnel
costs”
FROMCLASS ”Activity” fromattribute:”Costs”
        resultatatribute:”Aggregated costs”
...

ACTIVITY ”Activity” fixedinfo:”Info
        on results”
        fixednumber:”Number”
        fixedpersonalcosts:”Aggregated personnel
costs”
...
```

PROCESSSTART is a keyword used for assigning the name of the class that represents the starting point of the model that you want to simulate.

FROMCLASS is a keyword used for selecting additional classes (FromClassname) and specify values from the fromattribute attribute values (FromAttributename) specified. The selected attributes of this class can be transferred back through toattribute into the respective attribute (ToAttributename).

ACTIVITY is a keyword used for assigning the name of the main class used in the model.

How to Realize Simulation in ADOxx

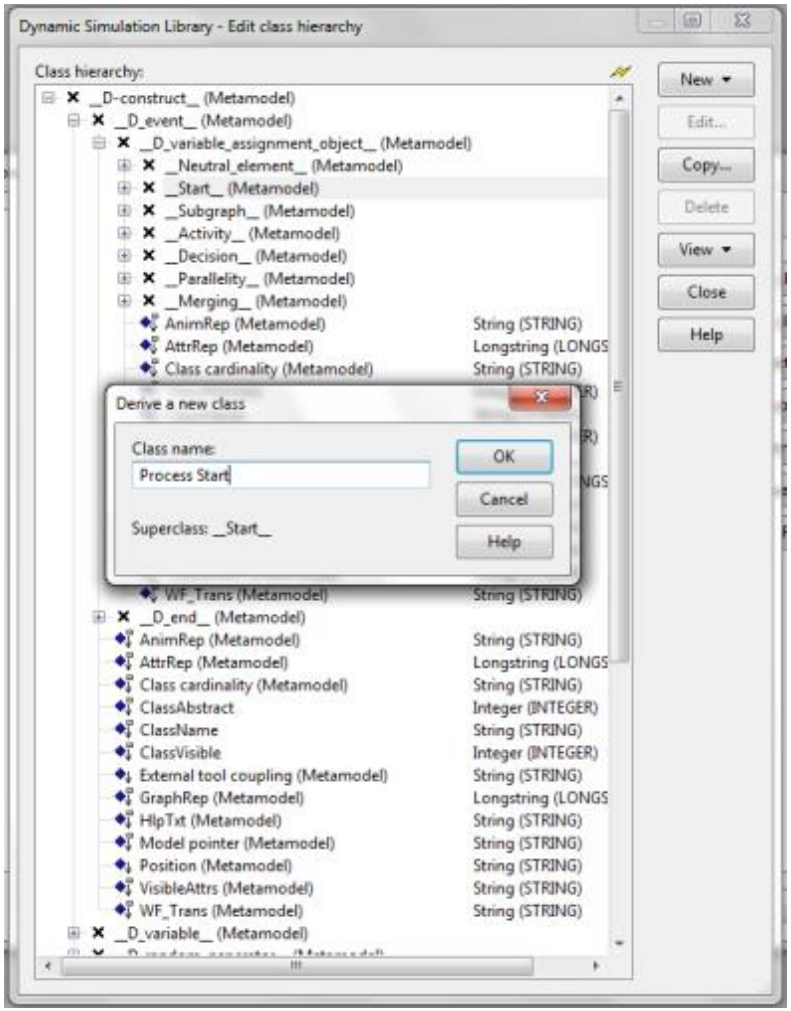
Sim result mapping (static):

The parameters of the static library attributes has also to be defined by editing the following into the ”Sim result mapping” attribute:

[**PERSON** ”Name_of_person_class”
[**fixedinfo:**”Name_of_info_attribute”]
[**fixedworkload:**”Name_of_workload_attribute”]
[**fixedcapacity:**”Name_of_capacity_attribute”]
[**fixedpersonalcosts**:”Name_of_personalcosts_attribute”]
{ **FROMCLASS** ”Name of fromclass”
fromattribute:”Name_of_fromattribute”
toattribute:”Name_of_toattribute” }]

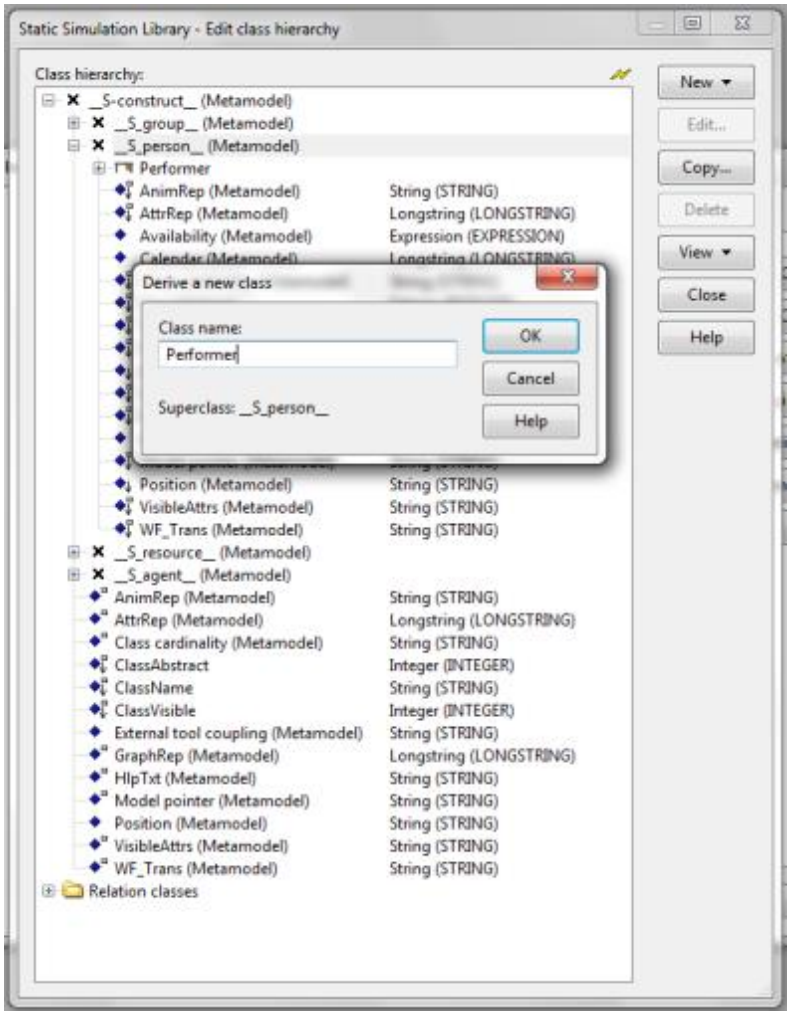
Simulation with ADOxx
HANDS-ON

HANDS-On: Create Dynamic Classes



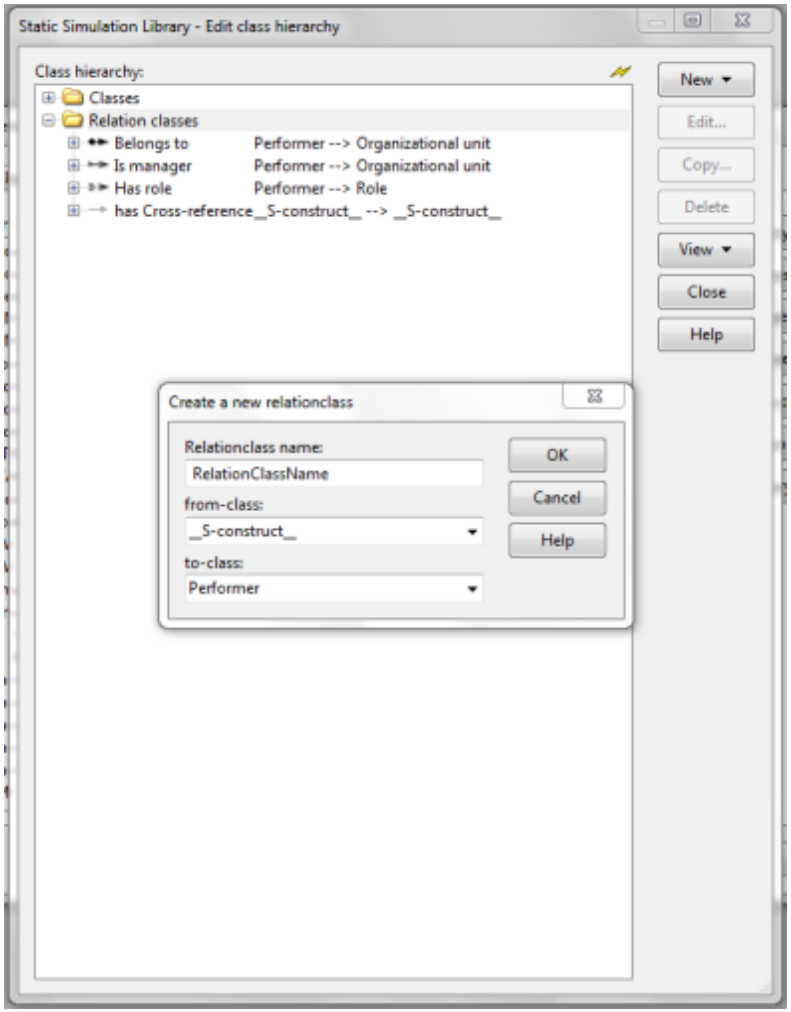
- Open the ”Class hierarchy” for the Dynamic library.
- Activate the ”Metamodel” view then ”class hierarchy”
- Create the following classes
  1) ”Process Start” derived from __Start__
  2) ”Activity” derived from __Activity__
  3) ”Decision” derived from __Decision__
  4) ”Variable” derived from __Variable__
  5) ”Random Generator” derived from __Random_generator__
  6) ”End” derived from __D_end__

HANDS-On: Create Static Classes



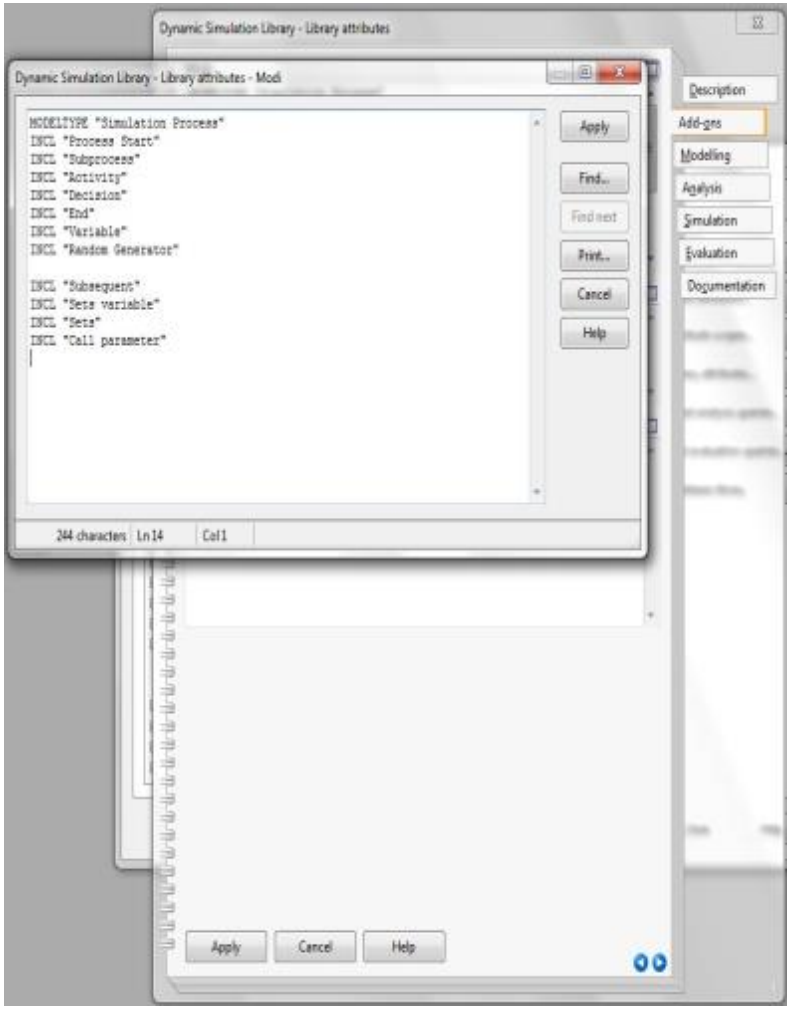
- Open the ”Class hierarchy” for the Static library.
- Activate the ”Metamodel” view then ”class hierarchy”
- Create the following classes
  1) ”Performer” derived from „__S_Person__“
  2) ”Organizational unit” derived from „__S_Group__“
  3) ”Role” derived from „__S_Group__“

HANDS-On: Create Relation Classes



- Open the ”Class hierarchy” for the Static library.
- Create the following relation classes
  1) “Belongs to“: <Performer> → <Organizational unit>
  2) “Is manager“:<Performer> → <Organizational unit>
  3) “Has role“:<Performer> → <Role>
  4) “has Cross-reference“: <__S-construct__> → <__S-construct__>

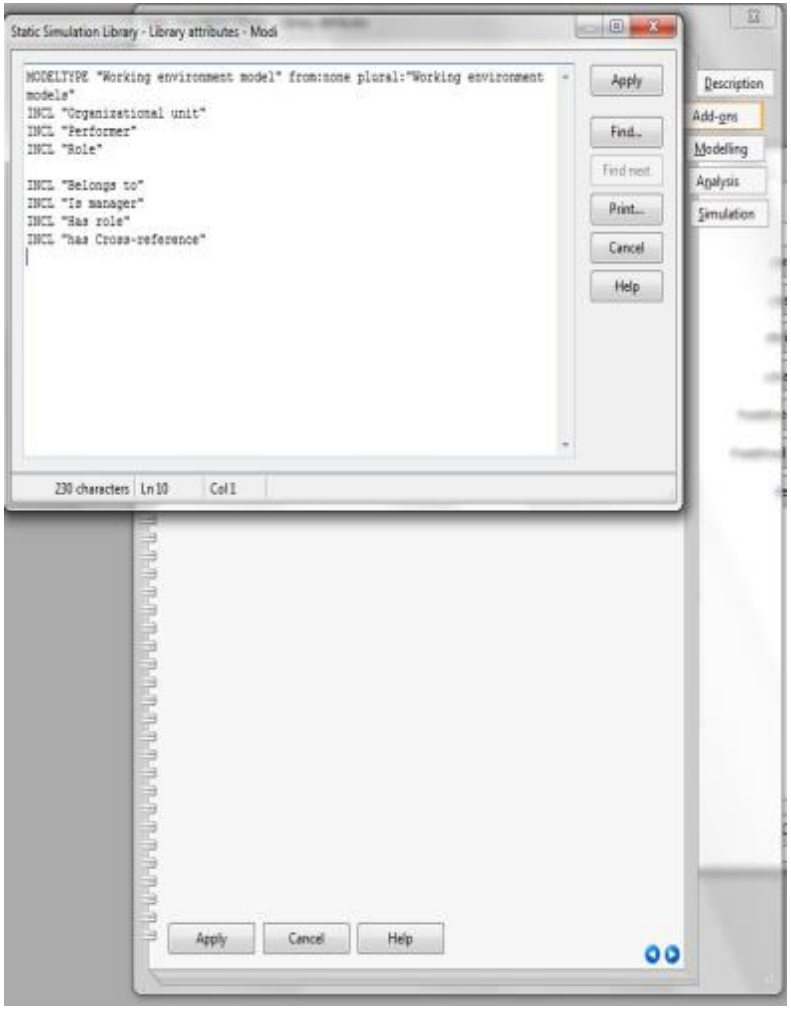
Define Dynamic Model Type



- Open dynamic-library attributes
- Select Add-ons
- Go to Modi and define:

MODELTYPE ”Simulation Process”
INCL ”Process Start”
INCL ”Subprocess”
INCL ”Activity”
INCL ”Decision”
INCL ”End”
INCL ”Variable”
INCL ”Random Generator”
INCL ”Subsequent”
INCL ”Sets variable”
INCL ”Sets”
INCL ”Call parameter”

Define Static Model Type

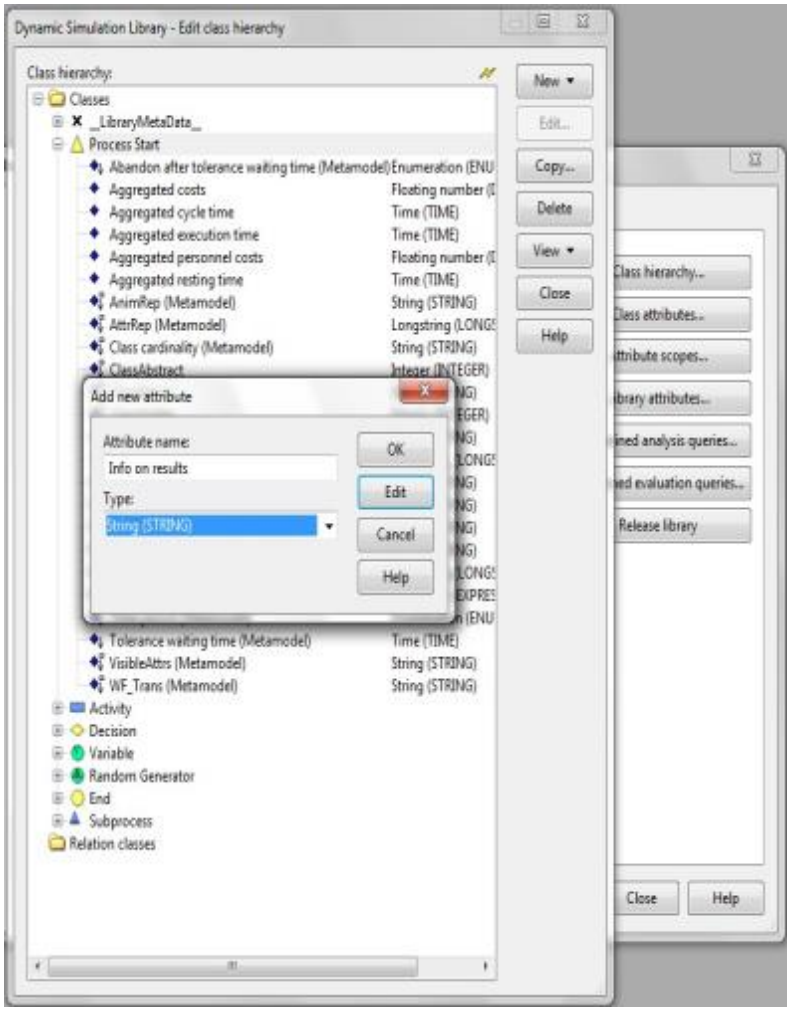


- Open static-library attributes
- Select Add-ons
- Go to Modi and define:

MODELTYPE ”Working environment model”
from:none plural:”Working environment models”
INCL ”Organizational unit”
INCL ”Performer”
INCL ”Role”

INCL ”Belongs to”
INCL ”Is manager”
INCL ”Has role”
INCL ”has Cross-reference”

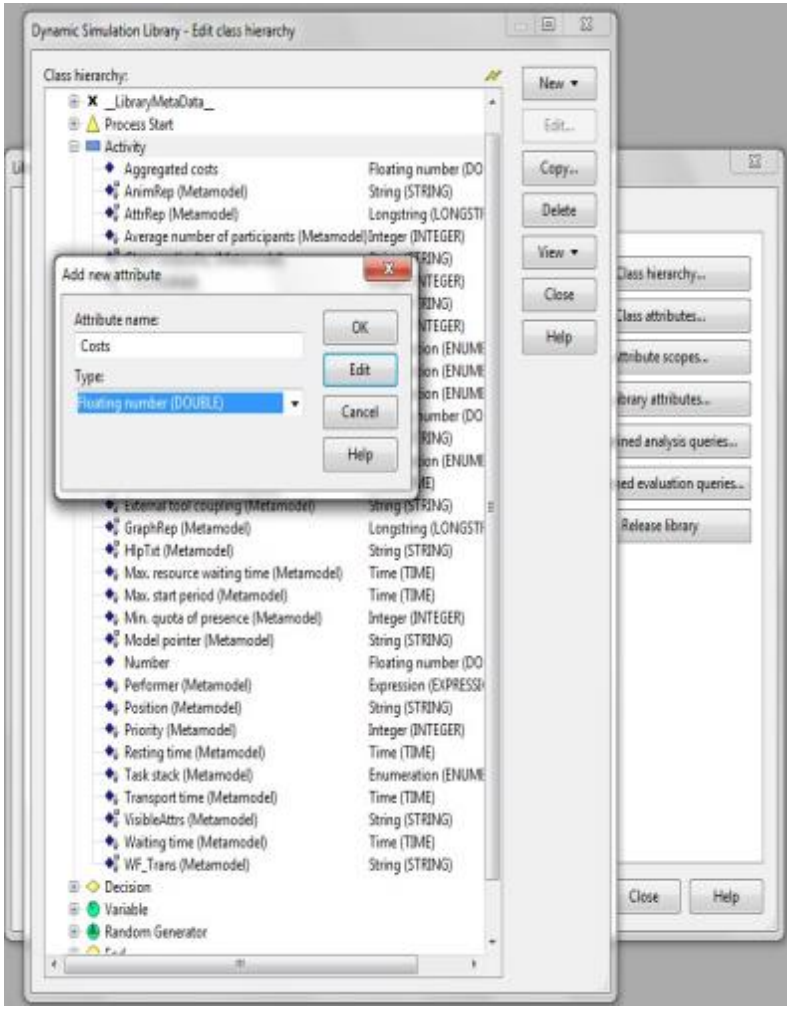
”Process Start”-Class



- Open the ”Class hierarchy” for the dynamic library.
- Select ”Process Start”
- Create Attribute:
  - "Info on results" of type String
- Define Notebook:

```
NOTEBOOK
CHAPTER ”Description”
ATTR ”Name”
CHAPTER ”Simulation data”
GROUP ”Capacity analysis”
ATTR ”Quantity”
ATTR ”Time period” ctrltype:radio
ENDGROUP
GROUP ”Workload analysis”
ATTR ”Process calendar” dialog:processstart-calendar
ATTR ”Tolerance waiting time”
ATTR ”Abandon after tolerance waiting time”  ctrltype:check
checked-value:”yes” unchecked-value:”no”
ENDGROUP
```

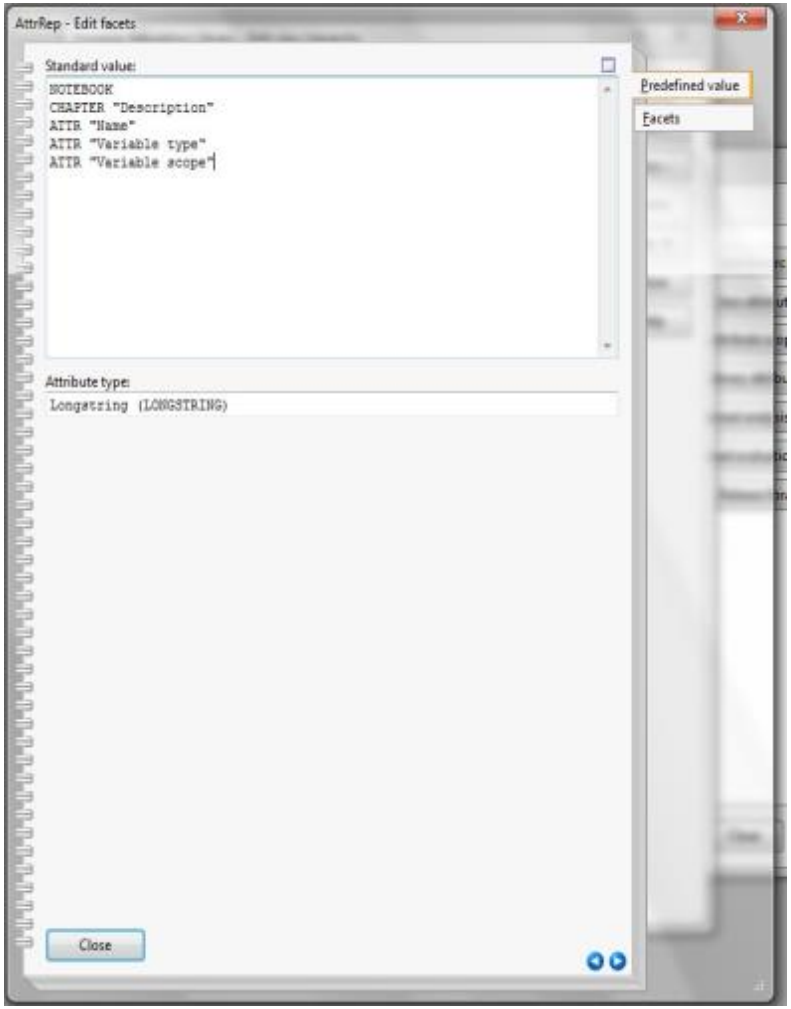
”Activity”-Class



- Open the ”Class hierarchy” for the dynamic library.
- Select ”Activity”
- Create Attribute:
  - ”Costs” of type Floating Number
  - ”Number” of type Floating Number
- Define Notebook:

NOTEBOOK
CHAPTER ”Description”
ATTR ”Name”
CHAPTER ”Times/Costs”
GROUP ”Activity times”
ATTR ”Execution time”
ATTR ”Waiting time”
ATTR ”Resting time”
ATTR ”Transport time”
GROUP ”Acitvity costs”
ATTR ”Costs”
CHAPTER ”Working environment”
ATTR ”Performer” dialog:actor lines:3
ATTR ”Task stack”
ATTR ”Done by”

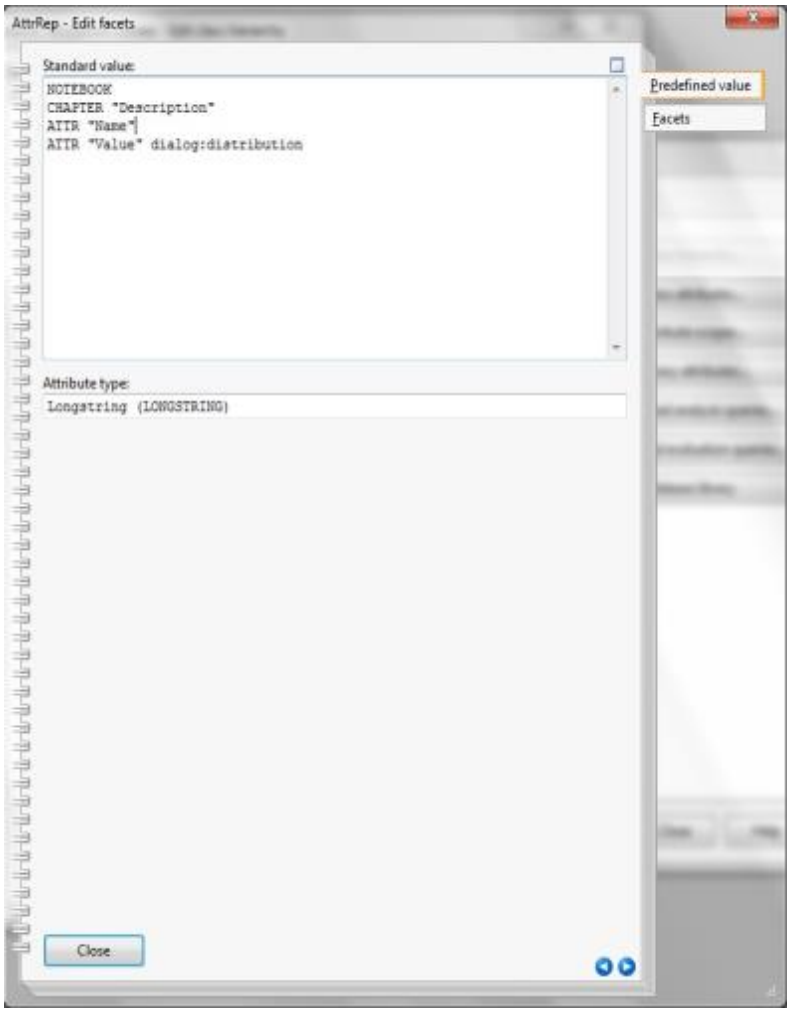
”Variable”-Class



- Open the ”Class hierarchy” for the dynamic library.
- Select ”Variable”
- Define Notebook:

NOTEBOOK
CHAPTER ”Description”
ATTR ”Name”
ATTR ”Variable type”
ATTR ”Variable scope”

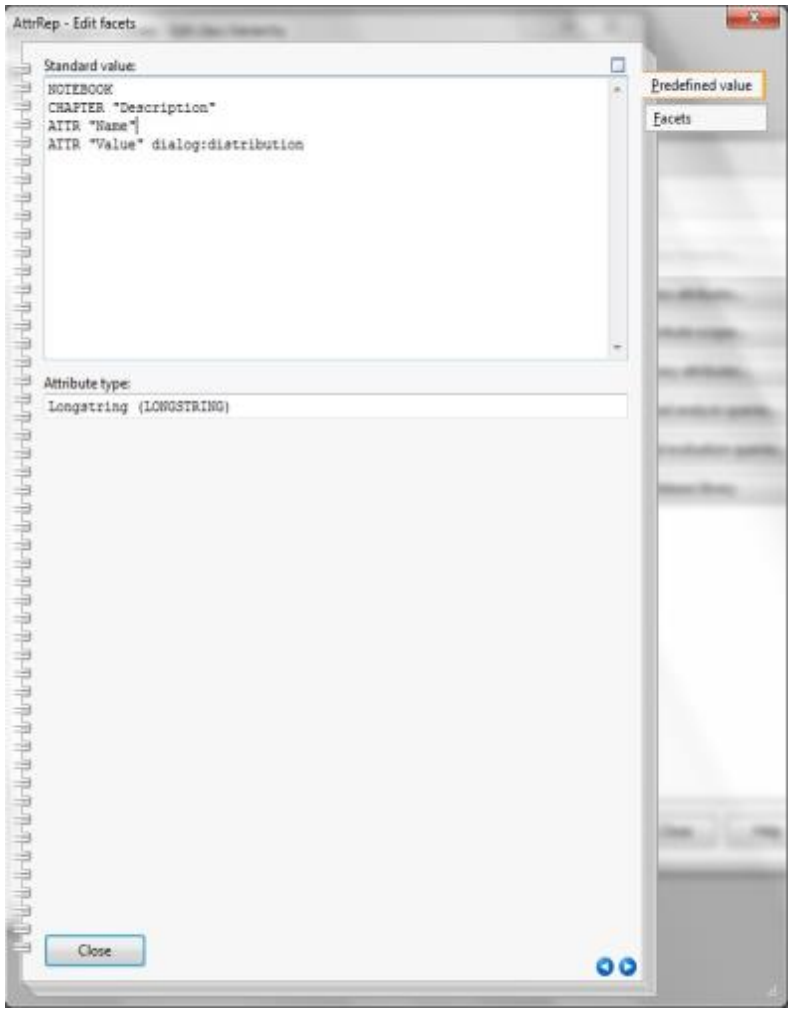
”Random Generator”-Class



- Open the ”Class hierarchy” for the dynamic library.
- Select ”Random Generator”
- Define Notebook:

NOTEBOOK
CHAPTER ”Description”
ATTR ”Name”
ATTR ”Value” dialog:distribution

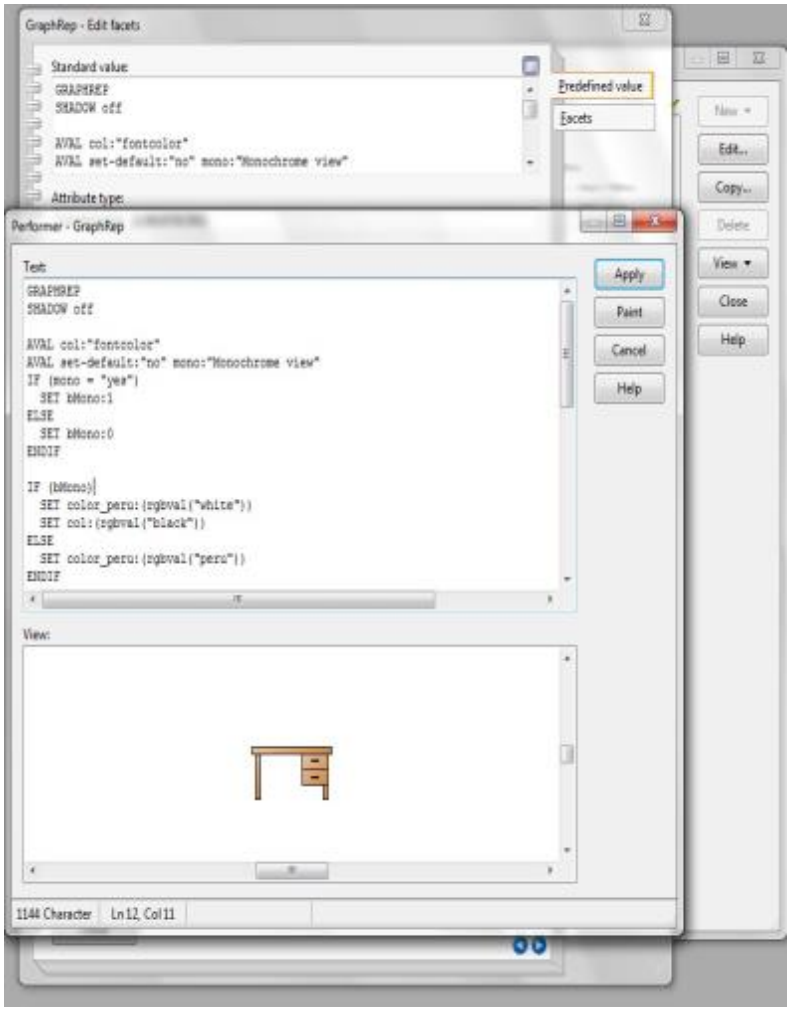
”Performer”-Class



- Open the ”Class hierarchy” for the static library.
- Select ”Performer”
- Create Attributes of type DOUBLE:
  - ”Capacity”
  - ”Info on results”
  - ”Personnel costs”
  - ”Workload”
- Define Notebook:

NOTEBOOK
CHAPTER ”Description”
ATTR ”Name”
ATTR ”Hourly wages”
ATTR ”Personnel costs”
ATTR ”Availability”
ATTR ”Calendar” dialog:person-calendar
CHAPTER ”Simulation results”
ATTR ”Personnel costs” write-protected
ATTR ”Capacity” write-protected
ATTR ”Workload” write-protected
ATTR ”Info on results” write-protected lines:5

”Performer”-Class GraphRep

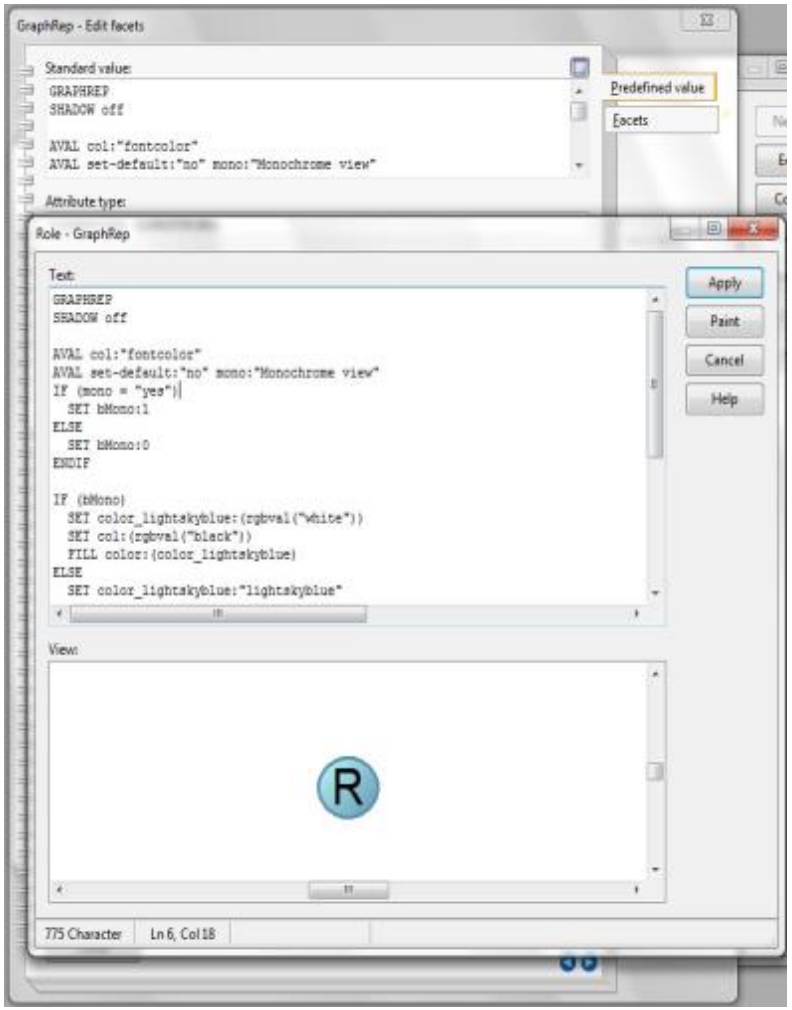


- Open the ”Class hierarchy” for the static library.
- Select ”Performer”
- Define GraphRep[2]:

```
GRAPHREP
SHADOW off
AVAL col:”fontcolor”
AVAL set-default:”no” mono:”Monochrome view”
IF (mono = ”yes”)
SET bMono:1
ELSE
SET bMono:0
ENDIF
IF (bMono)
SET color peru:(rgbval(”white”))
SET col:(rgbval(”black”))
ELSE
SET color peru:(rgbval(”peru”))
ENDIF
...
```

[2] You can download the GraphRep-code from the adoxx.org GrapRep repository: http://www.adoxx.org/live/adoxx-graphrep-repository-wiki/-/wiki/GRAPHREP+Repository/FrontPage

”Role”-Class GraphRep

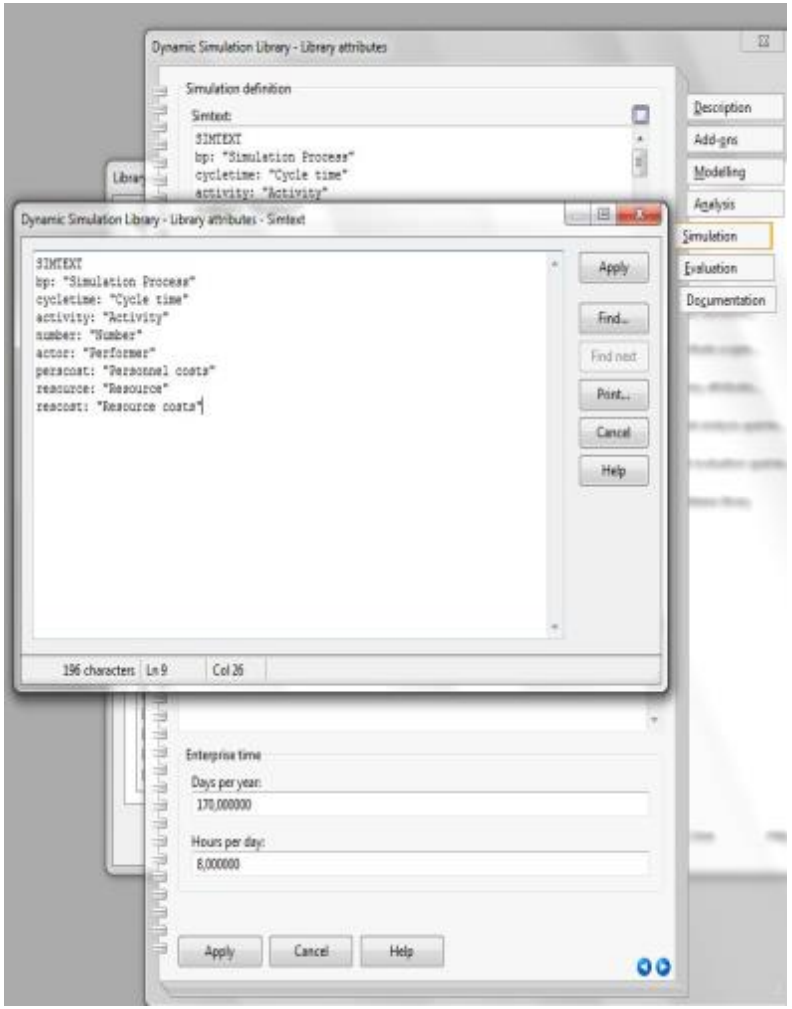


- Open the ”Class hierarchy” for the static library.
- Select ”Role”
- Define GraphRep[3]:

```
GRAPHREP
SHADOW off
AVAL col:”fontcolor”
AVAL set-default:”no” mono:”Monochrome view”
IF (mono = ”yes”)
SET bMono:1
ELSE
SET bMono:0
ENDIF
IF (bMono)
SET color lightskyblue:(rgbval(”white”))
SET col:(rgbval(”black”))
FILL color:(color lightskyblue)
ELSE
SET color lightskyblue:”lightskyblue”
SHADOW off
CLIP_ELLIPSE rx:.78cm ry:.68cm
GRADIENT_RECT x:-.75cm y:-0.75cm w:1.5cm h:1.5cm
style:downdiag  color1:(rgbval (color lightskyblue, 1.4))
color2:(rgbval  (color lightskyblue, 0.7))
...
```

[3] See: RoleGraphRep.leo

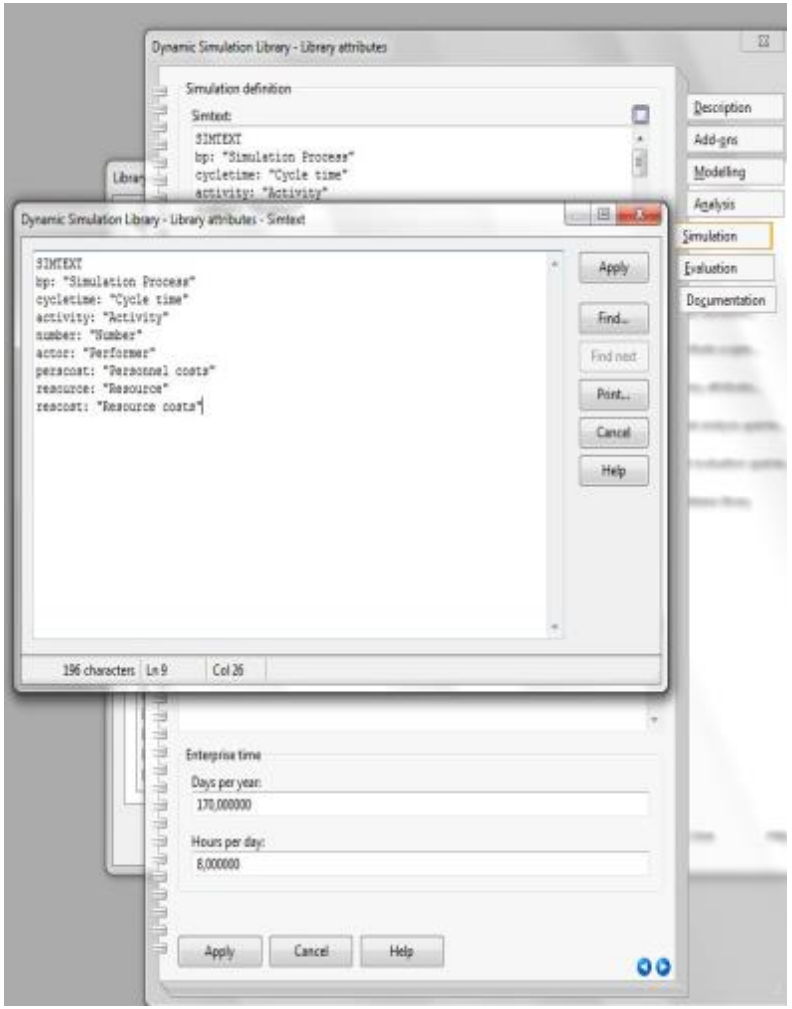
Dynamic Library Attribute ”Simtext”



- Open dynamic-library attributes
- Select Simulation
- Go to Simtext and define:

SIMTEXT
bp: ”Simulation Process”
cycletime: ”Cycle time”
activity: ”Activity”
number: ”Number”
actor: ”Performer”
perscost: ”Personnel costs”
resource: ”Resource”
rescost: ”Resource costs”

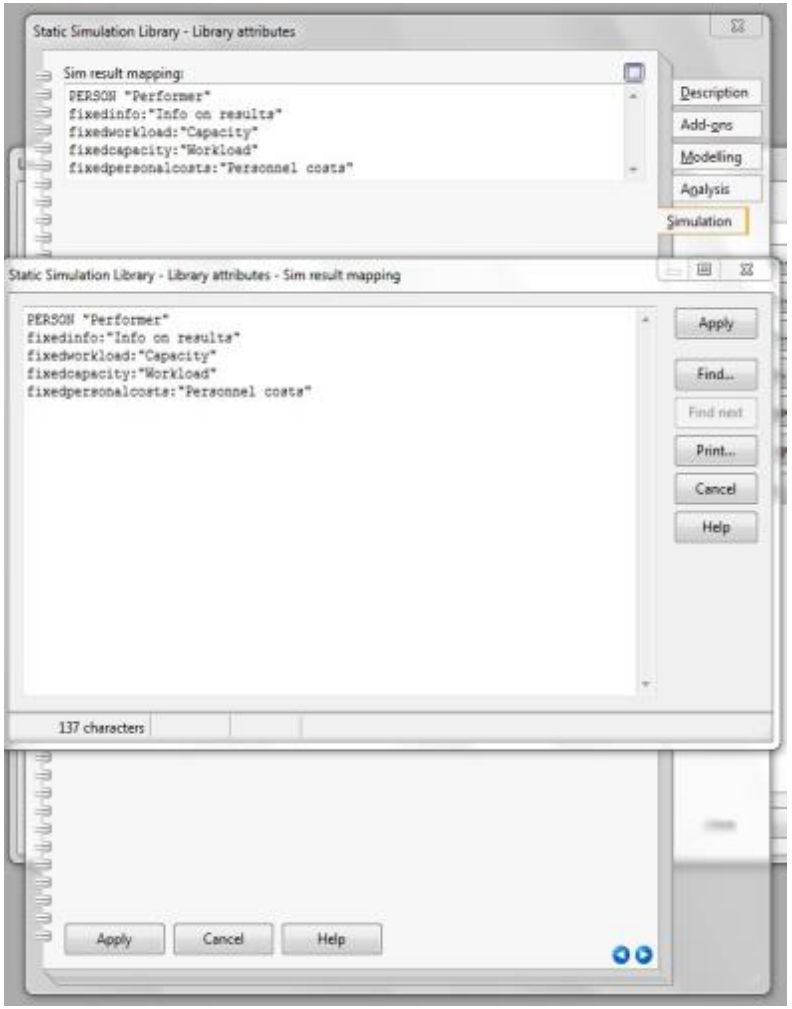
Dynamic Library Attribute ”Simmapping”



- Open dynamic-library attributes
- Select Simulation
- Go to Simmaping and define:

SIMOPTION
name: ”Default”
activity: ”Activity”
executiontime: ”Execution time”
waitingtime: ”Waiting time”
restingtime: ”Resting time”
transporttime: ”Transport time”
userattribute-1: ”Costs”
SIMCLASSES
bp-all
we-1: ”Performer”
we-2: ”Organizational unit”
we-3: ”Role”
processcall: ”Subprocess” subperformerattr:”Performer”

Static Library Attribute ”Sim result mapping”



- Open static-library attributes
- Select Simulation
- Go to ”Sim result mapping” and define:

PERSON ”Performer”
fixedinfo:”Info on results”
fixedworkload:”Capacity”
fixedcapacity:”Workload”
fixedpersonalcosts:”Personnel costs”

We thank you for your attention!

In case of any questions, please contact

tutorial@adoxx.org